



Town of North Haven

2012-2013 ANNUAL REPORT

2013-2014 CIVIC CALENDAR



OFFICE OF THE FIRST SELECTMAN



Dear Friends,

As we enter into 2014, I am proud of the accomplishments of this administration over that last four years. We have worked hard to continue to move this great town forward. Recently North Haven was named one of America's "Hidden Gems" by the television program, Today in America, hosted by former NFL quarterback Terry Bradshaw. Some of the reasons North Haven was chosen include our low tax rate, low crime, and the many public amenities the Town provides.

It is my goal to continue to provide services and amenities, such as education, public safety, economic development and library services that enhance the lives of the citizens of our great town.

I want to continue to focus on developing the Town's economy in several areas. In the coming months, the Town will start to develop economic opportunities along Washington Avenue in response to the growth of Quinnipiac University's graduate programs. We continue to move toward our vision of a medical epi-center surrounding the addition of Yale New Haven Hospital on Devine Street. I will also be spending a great deal of energy on senior housing, education, and setting goals to continue providing a high level of service with a low cost.

Together with all of our fine department heads we will work to ensure a balanced budget and continue driving operational efficiencies. I appreciate the dedication of all those residents that are involved in our community working on our boards and commissions and volunteering their time and energy to help make North Haven a great place to live, work and play.

Sincerely,

Michael J. Freda
First Selectman



November 2013

OCTOBER 2013						
SUN	MON	TUE	WED	THU	FRI	SAT
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DECEMBER 2013						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3 DAYLIGHT SAVING TIME ENDS	4	5 Community Services Commission Housing Authority ELECTION DAY	6 Board of Ethics	7 Board of Selectmen	8	9
10	11 VETERANS' DAY	12 Planning & Zoning	13	14 Board of Education	15	16
17	18 Parks & Recreation Commission	19 Commission of Aging Blight Commission	20 Board of Finance Board of Fire Commission Inland Wetlands	21 Library Board Zoning Board of Appeals	22	23
24	25 Conservation Commission Water Pollution Control Authority	26 Police Commission	27	28 Economic Dev. Commission THANKSGIVING DAY TOWN HALL CLOSED HANNUKKAH BEGINS	29	30

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
www.town.north-haven.ct.us

POLICE DEPARTMENT

2010 POLICE STATISTICS

Calls for Service	24,504
Crimes Reported.....	1,586
DUI	61
Accidents.....	1,061
Accident with Injury	146
Accident-Fatal	4
Homicides	0

On March 8, 1943 the North Haven Police Department was established by an Act of the Connecticut State Legislature. At that time, Joseph Castiglioni was appointed the officer-in-charge and he eventually became the first Chief of Police. On March 8, 2013, the North Haven Police Department celebrated its 70th anniversary.

Over the past seventy years, the department has had six police chiefs and currently the department is led by Chief Thomas J. McLoughlin. The department has grown from a two man department at its inception to the present day strength of forty-eight sworn officers, four civilian dispatchers, and six civilian employees.

Aside from the traditional police cruisers and unmarked police vehicles, the police department maintains an aerial bucket truck, a police motorcycle and patrol bicycles. The department also maintains a 2013 Lenco Bearcat armored vehicle. This armored vehicle belongs to the Region 2 towns and cities and it is garaged in North Haven because of our central location and close proximity to I-91, I-95 and Route 15.

In 2010, the police department created a Canine (K9) Unit with the adoption of Zeus, a German Shepard that is

crossed trained as a patrol canine and certified in narcotics recognition. In 2012, the department expanded the Canine Unit with the addition of Koda, a Labrador Retriever certified in narcotics recognition.



In 2012, the police department expanded its long-time SWAT partnership with the North Branford Police Department to include the East Haven Police Department. During this same time, the department created a regional traffic unit with the police departments from North Branford and East Haven for the

purpose of investigating serious traffic accidents. The regional efforts of the South Central SWAT Team and South Central Traffic Unit allow the three towns to share highly trained personnel and equipment, and at the same time, increase the quality of specialized police services with shared cost.

The police department continues to serve the needs of the town's education system by providing a D.A.R.E. Program and a School Resource Officer (SRO).

As a general reminder to all residents and businesses, please report all crimes and incidents of suspicious nature as soon as possible.

(203) 239-5321 x224 (non-emergencies) 911 (emergencies)

2012 STATISTICS

TOTAL CALLS FOR SERVICE	24273
CRIMES REPORTED	1637
CRIMINAL ARRESTS	656
TRAFFIC CITATIONS	2027
DWI ARRESTS	67
ACCIDENTS WITH INJURIES	130
FATAL ACCIDENTS	2
TOTAL ACCIDENTS	969
HOMICIDES	0

FIRE DEPARTMENT

The 2012 /2013 fiscal year ended with the North Haven Fire Department hosting a spectacular CT Fire Association Convention and Parade. On a beautiful September weekend the department served as host to over 100 CT fire departments and over 250 marching units. The parade, the largest ever held in the town, departed from North Haven High School and headed up to the North Haven Fair Grounds. Our department worked diligently for the past few years to provide a wonderful weekend to a most worthy organization. I want to thank all the people, businesses and organizations that made our 100th celebration the success that it was.

In May of 2013, ground was broken on the \$9,230,000.00 fire station renovation

project. The project, successfully funded through a referendum vote, had been in the design stages the previous 16 months. Fire Headquarters and Montowese Company 2 are being worked on now and West Ridge Company 3 and Northeast Company 4 are scheduled to break ground sometime in the fall of 2013. Fire headquarters will see the addition of two bays and the total reconstruction and design of its interior. Montowese will be a brand new 5000 square foot station. West Ridge and Northeast will have new apparatus bays added on to their station to replace the undersized current garages. The project when completed, will substantially improve the size and capabilities of the North Haven Fire Department. The new and renovated structures will provide public

safety protection from the fire service for many years to come.

The North Haven Fire Department is currently made up of 34 career firefighters with Headquarters Company located at 11 Broadway. The station houses the administrative offices of the Fire Chief / Fire Marshal and the Deputy Fire Chief / Deputy Fire Marshal. Assigned to headquarters are four (4) Lieutenants, who serve as shift commanders, and 28 firefighters. All of our career personnel are trained medical responders and eleven of our career members are trained to the paramedic level. The three (3) volunteer companies are Montowese Company #2 located at 282 Quinnipiac Avenue, West Ridge Company # 3 located at 1331 Ridge Road and Northeast Company # 4



December 2013

NOVEMBER 2013						
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JANUARY 2014						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Planning & Zoning	3 Community Services Commission Housing Authority	4 Board of Ethics	5 Board of Selectmen	6	7
8	9	10	11	12 Board of Education	13	14
15	16	17 Police Commission Blight Commission	18 Board of Finance Board of Fire Commission Inland Wetlands	19 Zoning Board of Appeals	20	21 FIRST DAY OF WINTER
22	23	24	25 CHRISTMAS DAY TOWN HALL CLOSED	26 Economic Dev. Commission KWANZAA BEGINS	27	28
29	30 Conservation Commission	31				

FIRE DEPARTMENT (CONTINUED)

located at 366 Washington Avenue. The companies are allowed up to 35 volunteer firefighters and fire-police. The companies are supervised through the Office of the Fire Chief. The Fire-Police division are supervised by a town wide Fire-Police Lieutenant and by a Fire-Police 2nd Lieutenant assigned to each company. Fire-Police are supervised by the volunteer company Captains and fall under the jurisdiction of the Chief of the Department. The North Haven Fire Department also has one (1) Administrative Assistant assigned to the department and to the fire commission.

The fire department saw some personnel changes also, Lieutenant Theodore Hillinski and Fire fighter Alan Riggs both retired from the department. Lt. Hillinski served for 42 years and Firefighter Riggs for 35 years. The department wishes them well in the much deserved retirements. The department also saw a change in the command structure with the promotion to Lieutenant of Scott Martus. The department also maintained its commitment to Emergency Medical Services with the hiring of Firefighter/ Paramedics Thomas Haggerty and Christopher Spoldi.

The training of firefighters continues to be a priority of the North Haven Fire Department. All permanent members, both career and volunteer, are minimally certified to the Firefighter I level. Most of our firefighters, both career and volunteer are also certified at the Firefighter II level. In 2012/2013 numerous North Haven Firefighters completed State certification courses to the Fire Service Instructor level and

the Fire Officer I and II level. The department continues to support all of our firefighters in a commitment to continued fire based educational programs

The department continues to recognize the importance of partnering on the regional level. North Haven continues its commitment to the New Haven Area Special Hazards Team. Our members are afforded training opportunities to bring them up to standard to become regional team players. We currently have eight (8) firefighters assigned to the regional team. We continue to support our internal training programs of new firefighters. We have served as a host for entry level firefighter one classes, with candidates coming from around the New Haven Area. All classes are taught by Ct State Certified fire instructors, and all are also North Haven Firefighters. We are very proud of the pledge our members make to the program and the proper training of new firefighters.

The Office of the Fire Marshal continues to be busy with both new developments and existing annual inspections. Plan reviews are being done on many "new occupancies" that are looking to come into North Haven. Licensing inspections for day cares, liquor establishments, group homes, educational facilities and places of assembly are done on an annual basis. Plan review is conducted for any new building or any renovation to be sure that the building design meets compliance with the CT Fire Safety Code.

The North Haven Fire Department apparatus fleet consists of 8 pumping engines, 1 aerial ladder truck, 2

emergency rescue trucks and 2 command vehicles. In addition to our front line fleet a small boat is available to aid us in water rescues and other functions on our rivers and ponds, an operations trailer has been added to accommodate specialized equipment and a "Gator" is available to us to assist in off-road incidents.

Public education continues to be a major initiative starting in the day care centers and elementary schools and continuing up to civic groups, businesses and senior organizations. All of our firefighters are to be commended for their dedication to public education. The knowledge gained from these educational opportunities helps us to maximize our service and our

commitment to you. The North Haven Fire Department offers a variety of educational brochures that cover most safety topics.

The Fire Department, as always, proudly partners with all other Town departments, including the Board of Education, to continue to provide exceptional services to the citizenry that we serve. We are still very proud to partner with the North Haven American Legion in providing flag drop off points at our volunteer fire stations for the convenience of our residents. Residents wishing to properly dispose of their flags can drop them off in the red, white and blue containers located at the front of our three (3) volunteer fire stations.

SPECIFIC THINGS YOU CAN DO TO HELP US INCLUDE THE FOLLOWING:

1. Use and maintain your smoke detectors properly. Change the batteries twice a year, in the spring and the fall, when you change the clocks!
2. Abide by the Town ordinance regarding house numbering. House numbers must be at least 3" high. If your home is more than 50' from the street, the number must be visible at the curb!
3. After snow storms, please help us by shoveling out the hydrant nearest your residence.

USE THE FOLLOWING GUIDE WHEN CALLING 911.

1. Clearly state the address of the incident.
2. Clearly state the problem. (i.e. Fire, Medical Emergency)
3. Clearly speak your name.
4. Give as much detail about the incident as possible.
5. If the incident is an Emergency Medical call, you may be asked to stay on the phone for instructions on how you can help.



January 2014

DECEMBER 2013						
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FEBRUARY 2014						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1 NEW YEARS DAY TOWN HALL CLOSED	2	3	4
5	6 Planning & Zoning	7 Community Services Commission Housing Authority	8 Cemetery Commission Board of Ethics	9 Board of Education Board of Selectmen	10	11
12	13	14	15 Board of Finance	16 Library Board Zoning Board of Appeals	17	18
19	20 MARTIN LUTHER KING JR.'S BIRTHDAY TOWN HALL CLOSED	21 Commission on Aging Parks & Recreation Commission Blight Commission	22 Board of Fire Commission Inland Wetlands	23 Economic Dev. Commission	24	25
26	27 Conservation Commission Water Pollution Control Authority	28 Police Commission	29	30	31	

Meetings are subject to change

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PUBLIC SCHOOLS

"As a result of the experiences in the North Haven Public Schools, every student will obtain the skills necessary to be successful in the 21st century."

In September 2012, the district welcomed Melinda McKenna as the New Director of Curriculum and Instruction. Melinda comes to North Haven with extensive experience as a classroom teacher, a reading specialist at the elementary, middle, and high school levels, and an elementary principal. Melinda's primary responsibility is to work with teachers and administrators throughout the district to improve student achievement. She will oversee our standards-based curriculum in all subject areas and make certain staff receive ongoing, quality professional development in the areas of teaching and learning.

This year there were two new appointments made to the Board of Education. Randi Petersen, was selected to fill the vacancy created by the resignation of long time board

member Stephen DiCapua, and Goldie Adele replaced Stephen Consiglio. We extend our thanks and appreciation to both men for the years of service to the students of the North Haven Public Schools. Randi, a former elementary teacher, currently serves as an adjunct professor in the School of Education at the University of Saint Joseph. Goldie, an attorney, heads the Center for Students with Disabilities at Southern Connecticut State University.

Students and staff throughout the North Haven Public Schools were recognized for a variety of accomplishments throughout the year. Some of these included:

- North Haven High School Inducted thirty eight new members into the National Honor Society
- One hundred thirty four juniors were recognized as CAPT Scholars as a result of achieving goal or better on all sections of the Connecticut Academic Performance Test

- North Haven High School offers a total of thirteen Advanced Placement classes serving a total of three hundred thirty seven students.
- Through an agreement with Gateway Community College twenty five students were enrolled in classes at the college earning college credits during their senior year of high school
- Through a joint effort between Montowese Elementary School, the help of Representative David Yaccarino, and Senator Len Fasano, and the Montowese PTA, the school secured funding for a new playscape at the school that was dedicated in May.
- Teachers in two of our elementary schools were filmed by the Houghton-Mifflin Publishing Company during their math instruction and the videos will be used as professional development training programs on the Math In Focus program throughout the Country.
- Dr. Russell Dallai, principal of North Haven High school was selected High School Principal of the Year by the Connecticut Parent Teacher Association.
- These are just some of the accomplishments of our students and staff. Students attending the North Haven Public Schools have also excelled in the arts, on the athletic fields, and in service to their community. We can all be very proud of their many achievements.





February 2014

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MARCH 2014						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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2	3 Planning & Zoning	4 Housing Authority	5 Board of Ethics	6 Board of Selectmen	7	8
9	10	11	12 LINCOLN'S BIRTHDAY TOWN HALL CLOSED	13 Board of Education	14 VALENTINE'S DAY	15
16	17 WASHINGTON'S BIRTHDAY PRESIDENT'S DAY TOWN HALL CLOSED	18 Blight Commission	19 Board of Finance	20 Zoning Board of Appeals	21	22
23	24 Conservation Commission Water Pollution Control Authority	25 Police Commission	26 Board of Fire Commission Inland Wetlands	27 Economic Dev. Commission	28	

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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THE LIBRARY

The cultural and information center of our town, the North Haven Memorial Library is located at 17 Elm Street. Our building is in Town Government's Central Block.

Our total circulation this year was 170,978 which translates into 7.2 items per capita. Sixty nine percent of our population have library cards. A very impressive statistic indeed!

Our Reference Department is the hub for many of our services. Thirteen public computers available to the public during library hours, online reference services, the print reference collection, all research questions, the Teen area and Adult Programming are all administered through this department.

Our newest online service is Morningstar Investment Services. Formally a hard copy service available only in the library, North Haven cardholders may track their investments in stocks, mutual funds and ETF's from the comfort of their easy chair. Simply log on to our website www.northhavenlibrary.net and look for the link.



The Friends of the North Haven Library provide funding for materials and programs that are not covered by our budget. Our popular summer series Picnic and Performance brings professional children's performers to our side lawn for five Monday evenings beginning in July. Guests may enjoy a picnic supper on the lawn and stay for a fabulous night of fun and entertainment! Likewise, over twenty discounted museum passes are available for families looking for activities for the whole family. Be sure to stop by the Friends continuous book sale for something to read during your downtime!

Our Children's Department is a beehive of activity! The department offers materials, programs and activities for infants through the preteen years. The Secret Room was the theme of our Summer Reading Club. A famous fictional author suffered "writers block" and needed help in solving his dilemma. Delighted children read for designated time blocks, participate in solving the clues in exchange for tickets which lead to prizes. Every year our program room is abuzz with this wonderful summer reading incentive.

During the year over 350 programs are offered from the Children's Department to the residents of our town. Register your children for the many different programs that we offer and remember to check out a few books when you are done. Statistics show that children who read succeed and are read to excel!

LION, our library consortium that provides our circulation system and online catalog has grown to 26 libraries. Patrons may download free audio and ebooks to their readers in addition to browsing a catalog of over two million items from the comfort of their home twenty-four hours a day!

The North Haven Rotary continues to support the Rotary Job and Career Corner established in 1980 with a donation of \$800. Books and materials relating to career choices are the focus of this collection. The Rotary is a wonderful service organization whose motto is "Service Above Self". We thank them for their continued generosity.

The North Haven Lions makes a yearly donation to our library for the visually challenged. This year it was used for additions to the descriptive video collection which was initiated by this fine service organization.

The Daytime Gardeners and the North Haven Garden Club maintain the landscaped grounds of our building. The Daytime Gardeners maintain the Outdoor Reading Garden and the pathways that lead to it and the North Haven Garden Club takes care of beds on the front and side of our building. This year the Daytime Gardeners had a juried flower show in our Community Room in June. We thank the talented members of both clubs for continuing to enhance the grounds of our library.

The North Haven Memorial Library takes pride in servicing the residents of our Community. Drop by in person or on our website at www.northhavenlibrary.net.





March 2014

FEBRUARY 2014						
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APRIL 2014						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3 Planning & Zoning	4 Community Services Commission Housing Authority	5 Board of Ethics	6 Board of Selectmen	7	8
9 DAYLIGHT SAVING TIME BEGINS	10 Board of Assessment Appeals	11	12	13 Board of Education	14	15
16	17 Parks & Recreation Commission ST. PATRICK'S DAY	18 Commission on Aging Blight Commission	19 Board of Finance	20 Library Board Zoning Board of Appeals FIRST DAY OF SPRING	21	22
23	24 Conservation Commission Water Pollution Control Authority	25 Police Commission	26 Board of Fire Commission Inland Wetlands	27 Economic Dev. Commission	28	29
30	31					

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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DEPARTMENT OF PUBLIC WORKS

The Town of North Haven's Department of Public Works is responsible for providing many of the services that residents come to rely on daily. The Department encompasses the offices of the Building Official, Blight Prevention Officer, Town Engineer, Land Use Administrator, Zoning Enforcement Officer, Executive Branch and the operating divisions of Field Operations, which include Parks, Vehicle and Equipment Maintenance, Streets and Roads, Sanitation and Recycling, Leaf Composting and the Transfer Station and Recycling Center. Additionally, the Department administers the Town's wastewater collection and treatment program under the direction of the Water Pollution Control Authority and most recently, the Underground Asset Management (UGAM) Program whose primary focus is managing the underground sanitary sewer piping.

WATER POLLUTION CONTROL AUTHORITY

The Water Pollution Control Authority (WPCA) oversees the Town's sanitary sewage collection system; the extension of sewer mains; reviews and approves of the daily, monthly and yearly expense and capital budget items; establishes policies, procedures and regulations and approves of assessment and connection charges.

The WPCA also works with property developers in Town to establish new sewer collection systems and pump stations for proposed subdivisions and commercial developments in accordance with Town standards.

WATER POLLUTION CONTROL DIVISION

The Water Pollution Control Division as contracted through Veolia Water North America oversees the operations of the Town's Water Pollution Control Facility (WPCF) and reports directly to the Director of the Department.

The WPCF was constructed in 1966 and was modified and expanded in 1991 and again in 2005 to meet advanced treatment requirements as administered through the State of Connecticut Department of Energy and Environmental Protection (CT DEEP) and the United States Environmental Protection Agency (USEPA). Approximately 70% of the Town's residential, commercial, and industrial properties are served by the WPCF. The WPCF includes preliminary, primary, and advanced secondary treatment of all sanitary sewage received at the plant. The treatment of sanitary sewage is subject to strict State of Connecticut and Federal National Pollutant Discharge Elimination System (NPDES) permit regulations and discharge requirements.

WPCF personnel provide operation and maintenance of the treatment facility, its nine (9) pumping stations, and its newly formed UGAM team is responsible for the preventative maintenance of the approximately one hundred ten (110) miles of sanitary sewer mains. WPCF personnel also perform the marking of underground sewer utilities as outlined in the State of Connecticut's "Call Before You Dig" program, perform inspections of all new and existing sanitary sewer

connections to the Town's collection system, and perform inspections of approximately 110 restaurants under the State of Connecticut DEEP General Permit for the Discharge of Wastewater Associated With Food Preparation Establishments – also commonly referred to as the FOG program for the removal of Fats, Oils and Greases.

Preventative and corrective maintenance of all mechanical systems is also conducted by the WPCF personnel for the Town's swimming pool, and staff exercise each of the nine (9) emergency generators located throughout the town on a weekly basis.

The latest improvements made to the WPCF by the Town, include the complete rehabilitation of one of the three primary clarifier units, and the replacement of variable frequency drives for two of the three pumps at the Sackett Point Road Pump Station. Upgrades are planned for new valves and piping to the Old Broadway Pump Station and the plant's Supervisory Control and Data Acquisition (SCADA) system.

The UGAM Program continues to focus its efforts on televising pipelines, flushing lines and most recently, the replacement of sanitary sewer on Leonardo Drive and Hartford Turnpike near the Hamden Town Line.

ENGINEERING OFFICE

The Town Engineer provides technical assistance and support to various boards and commissions, including Planning and Zoning, Inland Wetlands, and the Zoning Board of Appeals. The Town Engineer also works closely with

the Office of the First Selectman and supports other Town departments and divisions within the Department of Public Works.

This assistance includes review of roadway and bridge design, drainage improvements, sanitary sewer installations, utilities, traffic control and property development issues. Coordination with the State of Connecticut and Federal agencies, various consulting engineers, property developers, builders and the general public is provided in order to resolve potential problems prior to and during construction/development.

Other services provided by Engineering include design, technical administrative assistance and inspection for Town construction projects, coordination of Town map updating and the administration of the Town flood plain ordinance/regulatory process.

FIELD OPERATIONS

The Field Operations Division includes Parks, Vehicle and Equipment Maintenance, Streets and Roads, Sanitation, Recycling, Transfer Station and Recycling Center operations and leaf composting.





April 2014

MARCH 2014						
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MAY 2014						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 Housing Authority	2	3 Board of Ethics Board of Selectmen	4	5
6	7 Planning & Zoning	8 Public Hearing Budget	9 Cemetery Commission	10 Board of Education	11	12
13 PALM SUNDAY	14	15 Blight Commission	16 Board of Finance	17 Zoning Board of Appeals	18 GOOD FRIDAY TOWN HALL CLOSED	19
20 EASTER SUNDAY	21	22 Police Commission EARTH DAY	23 Board of Fire Commission Inland Wetlands	24 Economic Dev. Commission	25	26
27	28 Conservation Commission Water Pollution Control Authority	29	30			

DEPARTMENT OF PUBLIC WORKS (CONTINUED)

The Department's Director of Field Operations also functions as the Town's Tree Warden and oversees the maintenance and, where applicable, removal of all trees located on Town property or within the Town's Right of Way (ROW). In the fall of each year, this division operates its annual Fall Leaf Collection Program, which includes a six-week program for scheduled pickup of loose leaves placed at the curb and those placed in brown biodegradable bags.

Field Operations Division also conducts a leaf composting operation with its own staff and equipment. Compost, as a result of these operations, will be available at no cost to the residents at the Recycling Center in July of each year.

PARKS

The Parks Division is responsible for maintaining nearly 200 acres of park land and other open space areas throughout Town including: 18 ball fields, 15 tennis and basketball courts, 7 playgrounds, and 8 passive or natural recreational areas. Some of the Town's critical open spaces include Peter's Rock, Hansen Farm Park and Spring Road.

The Department's Parks Division maintains the Town's Central Block and, through a contract with a local vendor, the Town cemeteries on Elm Street and Quinnipiac Avenue. The Park's Division assists with snow removal and deicing efforts as well as curbside leaf collection and removal as needed. This Division also provides assistance to other Town departments and support to Community Services

and Recreation programs, affiliated sports leagues and special events held at the various Town Parks.

The Park's Division has been supporting the Town's Summer Concert Series on the Town Green, which this year has been increased to eleven concerts.

VEHICLE AND EQUIPMENT MAINTENANCE

Supervised by the Field Operation's Division, this section is responsible for keeping all of the Town's vehicles (excluding Fire apparatus), trucks and equipment maintained and operational. Department equipment includes, but is not limited to: plow trucks, sanitation trucks, recycling trucks, large lawn mowing vehicles, street sweepers, wood chippers, lawn maintenance equipment and more. A working foreman and three mechanics maintain and repair all Town-owned vehicles and equipment, including police vehicles, Board of Education vehicles and equipment and Town vehicles utilized for day to day operations.

STREETS AND ROADS

The Field Operations Division of Streets and Roads provides year-round maintenance services to the Town's 125 plus miles of roadways, public drainage courses, parking lots, parks and other Town-owned open space areas.

Streets and Roads personnel also provide for annual curbside leaf collection and leaf composting, winter snow and deicing efforts, street sweeping, catch basin cleaning,

replacement of asphalt curbing and road patching services.

STREETS AND ROADS - FALL LEAF COLLECTION PROGRAM

The Streets and Roads Division is responsible for the planning and execution of the annual Town-wide Fall Leaf Collection Program. Each resident is asked to place loose or bagged leaves (in biodegradable paper only) at the curbside and NOT on the actual roadway for collection prior to the specified public collection period. Collection periods commence the first week of November and normally conclude the first two weeks in December, weather permitting. This year the Streets and Roads division will be responsible for the collecting of the leaves as well as the composting of the leaves at a site registered with the State of Connecticut DEEP.

The Department publishes the Fall Leaf Collection Program schedule in the North Haven ADVISOR in early October each year. The schedule is also available on the Town's website. Copies are also available at the Town Hall, Public Works Annex and Library.

SANITATION

The Sanitation Division is responsible for the weekly collection of municipal solid waste (MSW) and recyclables. On average, this amounts to approximately 24,000 tons per year or 1.1 tons per Town resident annually.

This Division also provides a twice annual Bulky Waste Pick-up Program in the first two weeks of April and the second and third week of September,

Refuse is **not** collected on the following six (6) holidays and will be one (1) day late during these holiday weeks:

New Year's Day (Actual)
 Memorial Day (Actual or Observed)
 July 4th (Actual)
 Labor Day (Actual)
 Thanksgiving Day (Actual)
 Christmas Day (Actual)

Refuse, recycling and bulk collection is **not** delayed for any other holidays.

respectively for waste items such as white goods like refrigerators (State law requires that the door(s) be removed), ranges, etc.; upholstered items such as mattresses, sofas and chairs; vehicle tires (without rims); and metal items—all at no charge to the resident. These items will be collected on your regular refuse day and must be placed at the curb by 5:00 a.m. There is no need to make a special reservation or call for the pickup.

SANITATION REGULATIONS

1. Refuse must be at the curb by 5:00 a.m.
2. Containers must be in clear view, preferably at the curb.
3. Refuse containers should be no larger than thirty (30) gallon containers with handles.
4. Sanitation Division personnel will collect up to three (3) such 30-gallon containers.



May 2014

APRIL 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
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20	21	22	23	24	25	26
27	28	29	30			

JUNE 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1 Board of Selectmen	2	3
4	5 Planning & Zoning	6 Community Services Commission Housing Authority	7 Board of Ethics	8 Board of Education	9	10
11 MOTHER'S DAY	12 Annual Budget Town Meeting	13	14	15 Library Board Zoning Board of Appeals	16	17
18	19 Conservation Commission Parks & Recreation Commission Water Pollution Control Authority	20 Commission on Aging Referendum Blight Commission	21 Board of Finance	22 Economic Dev. Commission	23	24
25	26 MEMORIAL DAY OBSERVED TOWN HALL CLOSED	27 Police Commission	28 Board of Fire Commission Inland Wetlands	29	30 MEMORIAL DAY	31

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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DEPARTMENT OF PUBLIC WORKS (CONTINUED)

5. Refuse containers must NOT weigh more than seventy-five (75) pounds.
6. If snow accumulation is two (2) inches or more, containers must be placed at the curb or a path from the curb to the containers must be cleared.
7. Loose or carelessly placed refuse will not be collected.
8. Cardboard boxes, grocery bags and/or wastepaper baskets are NOT to be used as refuse containers.
9. Branches/wood must be cut into 3 to 4 foot lengths, bundled and securely tied.
Two (2) bundles will be collected each week.
10. Carpet must be rolled up, cut into 3 to 4 foot lengths, and securely tied. Carpet is **NOT** a bulk item.
11. Pool covers must be cut, rolled up and securely tied. Pool covers are **NOT** a bulk item.
12. All hazardous waste, demolition materials, propane tanks, car and truck parts and truck/tractor tires, tree stumps, sand, dirt and sod will NOT be collected curbside. Call Public Works for disposal instructions and alternatives.
13. Proper disposal of hypodermic syringes: The Quinnipiac Valley Health District (QVHD) advises that syringes should be placed in a clean, empty, wide mouthed, one gallon or smaller bleach container. When 2/3 full, the container should be securely capped and discarded with the normal refuse.

STREETS AND ROADS - SNOW REMOVAL POLICY

PERSONAL SAFETY – Older residents and those with health related problems are reminded to avoid the extreme physical activity connected with shoveling snow. Also, skiers, operators of snowmobiles and all terrain vehicles are advised to keep vehicles off Town streets at all times.

TRAVEL SAFETY – When traveling, citizens are advised to exercise extreme caution. During winter storm events, limit travel to trips which are absolutely necessary. Please keep a minimum of 75 feet from snow control vehicles.

PARKING – Residents are encouraged to refrain from parking on the street during and immediately after snowstorms. A ban may be declared by the Chief of Police as conditions warrant in accordance with Town Ordinance (Sec. 175). Local radio and television stations should be utilized for updates. When in effect, the Parking Ban greatly improves the proper cleaning of snow and enhances both public and employee safety.

SALTING – In the event of a winter storm resulting in mixed or frozen precipitation or at the beginning of a snowstorm, all roads will be treated with salt (Clear Lane or Ice Be Gone) normally within the first three hours and as needed thereafter.

SNOW PLOWING – During snowstorms (usually greater than two inches accumulation) Town crews will plow based on established Town policies. Main roads are plowed first, followed by residential streets with one pass in either direction until the snowfall ceases. Then all roads are plowed to the curb.

CUL DE SACS – Residents are encouraged to be patient with the removal of snow from these areas as necessary large snow removal equipment often prohibits the full clearing of some areas where there is insufficient room available. Alternate equipment may be dispatched when storm conditions have subsided. Priority is given to clearing access in the roadway first.

PRIVATE PLOWING – Depositing of any snow from private driveways in the public street that results in a hindrance to traffic is prohibited. This includes piles pushed across the street and the windows that are created in the street. Homeowners and plowing contractors should take notice that violators may be subject to a fine of \$100 per offense. Homeowners may be held responsible for the actions of their contractors.

DRIVEWAYS – The Town is not responsible for snow which is deposited in private driveways. Plow operators have very little discretion on where this snow can go. Residents should understand that the Town's priority is to clear streets to ensure public safety. Residents should throw/shovel snow to the down traffic side of the driveway. This will minimize the amount of snow that will be pushed back into the driveway.

SIDEWALKS – Property owners are responsible for clearing all snow and ice from sidewalks adjacent to their property within twenty-four (24) hours of the end of the snowfall or precipitation (Sec. 180-4).

MAILBOXES – Residents should make certain that their mailboxes are at least 42" high and set back slightly from the road so that the postal carrier can reach it. In the event mailboxes are damaged from plowed snow, the Public Works Department may assist residents in making temporary repairs as resources allow, ensuring continued mail delivery.

FIRE HYDRANTS – Adopt the fire hydrant nearest your home and keep it clear of snow and ice.

SELF-SERVE SAND/SALT – Small quantities of sand/salt mix are available to residents only at the Recycling Center on Elm Street on a self-serve basis.



June 2014

MAY 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JULY 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2 Planning & Zoning	3 Housing Authority	4 Board of Ethics	5 Board of Selectmen	6	7
8	9	10	11	12 Board of Education	13	14 FLAG DAY
15 FATHER'S DAY	16	17 Blight Commission	18	19 Zoning Board of Appeals	20	21
22	23 Conservation Commission Water Pollution Control Authority	24 Police Commission	25 Board of Fire Commission Inland Wetlands	26 Economic Dev. Commission	27	28
29	30					

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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DEPARTMENT OF PUBLIC WORKS (CONTINUED)

14. Trash containers must be returned to their storage location, not visible from the street, within 24 hours of collection.

SINGLE STREAM RECYCLABLES – CURBSIDE COLLECTION

The Sanitation Division, in addition to providing a weekly mixed solid waste pick up also provides single-stream curbside collection of state-mandated recyclable items. These include: plastics labeled Nos. 1 – 7, clear, green, and brown glass food and beverage containers; metal food and beverage containers, aluminum foil and pie plates; newspaper (including inserts), magazines, catalogs, junk mail, telephone books and corrugated cardboard. Please place all single-stream recyclables in your curbside 'green' recycling box. The recycling box must be at the curb by 5:00 a.m. along with your mixed solid waste in order to guarantee pick-up on the normally scheduled date of your curbside collection.

TRANSFER STATION

The Transfer Station is located on Universal Drive, approximately 500 feet south of the intersection with Sackett Point Road. Containers for normal household waste; metals; bulky waste and brush, and mattresses; tires (without rims) and white goods are available for use by residents only. Please note that the Town NO LONGER ACCEPTS construction and demolition materials at its Transfer Station. Residents who wish to dispose of these items may call Public Works

at (203) 239-5321, extension 400 for alternate disposal locations.

Transfer Station hours of operation include 7:00 a.m. - 12:45 p.m., Tuesday through Saturday (CLOSED SUNDAYS, MONDAYS and HOLIDAYS).

All vehicles wishing to enter the Transfer Station must obtain a Transfer Station Pass, which is good for an entire day. This includes those persons with trailers, cars or trucks. **Each year** residents must bring their registration and driver's license to the Public Works Office, Town Hall Annex, 5 Linsley Street, Monday – Friday, 8:30 am - 4:30 pm. Each resident is entitled to six (6) passes for the disposal of mixed solid waste, bulky wastes, tires and white goods. Passes are valid for the calendar year (January 1 – December 31). Commercial vehicles, "Mason" dump trucks and vehicles larger than 3/4 ton pick-up trucks are not permitted into the Transfer Station due to space limitations.

TRANSFER STATION - ACCEPTABLE REFUSE

Load your vehicle according to the following categories as you will have to unload your refuse into specified roll-off containers.

The containers include:

1. Wood & brush – cut into 3-4 foot lengths;
2. Leaves, grass and plant debris mixed with small twigs and branches;
3. Metal & white goods (stoves, refrigerators, washers, etc.);
4. Upholstered items (chairs, sofas,

mattresses, box springs);

5. Household refuse (burnable only); and
6. Tires (2 tires without rims per visit).

TRANSFER STATION - NON-ACCEPTABLE REFUSE

1. All hazardous waste (pesticides, oil based paints, thinners, anti-freeze, gasoline, batteries, cleaning agents, medical waste, etc.) Hazardous waste must be taken to HazWaste Central, 90 Sargent Drive, New Haven. HazWaste Central is open Saturdays ONLY from May until October. (Call 203-401-2712 or visit www.rwater.com/hazwaste)
2. Propane tanks (call Public Works concerning proper disposal OR contact local vendors).
3. Corrugated cardboard MUST be recycled. Residents can bring it to the Recycling Center on Elm Street in reasonably sized pieces or broken down or cut into 4' x 20" pieces, tied securely and placed in your 'green' recycling bin for curbside pick-up.
4. Yard waste such as grass clippings and/or leaves (no twigs or branches) MUST be brought to the Recycling Center.
5. Used 55-gallon drums and oil tanks.
6. All construction and building materials, demolition debris.

RECYCLING - SINGLE STREAM

The Town's Recycling Program annually ranks in the top 10% of Connecticut

cities and towns with a total of over 1,100 pounds of recyclables generated per resident and processed annually. In addition, North Haven recycles over 50% of its municipal solid waste, far surpassing the State's goal of 40%. This figure attests to North Haven's consistent ranking in the State's top communities in percentage of recyclables.

RECYCLING CENTER

The Recycling Center operates as a temporary drop-off site for residents and is open on Saturday from 8:00 a.m. to 1:45 p.m. and Tuesday through Friday from 8:00 a.m. until 11:45 a.m.

Residents may bring items that are collected curbside as well as the following: mixed paper (clean magazines, junk mail); newspaper; corrugated cardboard; white office paper; plastic food and detergent containers coded #1 through #7 on the underside; glass bottles and jars; metal cans; and uncontaminated waste oil (crankcase oil).

Scrap metal (another recyclable) should be taken to the Transfer Station on Universal Drive.

RECYCLING CENTER- ELECTRONICS

As of August 2010, the Town of North Haven now accepts certain electronics under the new E-Waste Recycling mandate of the State of Connecticut Department of Environmental protection. A container is available for all accepted electronics at North Haven's Recycling Center on Elm Street.



July 2014

JUNE 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
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AUGUST 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
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24	25	26	27	28	29	30
31						

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3 Board of Ethics Board of Selectmen	4 INDEPENDENCE DAY TOWN HALL CLOSED	5
6	7 Planning & Zoning	8	9 Cemetery Commission	10 Board of Education	11	12
13	14	15 Blight Commission	16	17 Zoning Board of Appeals	18	19
20	21	22 Police Commission	23 Board of Fire Commission Inland Wetlands	24 Economic Dev. Commission	25	26
27	28 Conservation Commission Water Pollution Control Authority	29	30	31		

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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DEPARTMENT OF PUBLIC WORKS (CONTINUED)

The following electronics are ACCEPTED at the Town's Recycling Center:

1. Computers
2. Monitors
3. Printers
4. VCRs
5. Cell phones
6. DVD Players
7. Copiers
8. Scanners/Fax Machines
9. Televisions
10. iPods/PDAs
11. Keyboard/Mice
12. Stereo Equipment
13. Telephones
14. Microwaves
15. Cameras
16. Anything with a chord

The following items are NOT ACCEPTED at the Town's Recycling Center:

1. Smoke Detectors
2. Items with Refrigerants (Refrigerators, Air Conditioners)
3. Hazardous Materials (Lighter Fluid, Paint, etc.)

RECYCLING CENTER - LEAF DISPOSAL

Leaves are a mandated recyclable item by the State of Connecticut DEEP and must be composted. They may be composted by residents in their backyard or through the Town's efforts during its fall leaf collection. Leaves must be placed in "brown" paper biodegradable leaf bags or raked loosely to the curb. **Leaves should never be placed in the street for**

safety reasons. Look for further details on the Town's leaf removal program in the early fall. **(NOTE: The Town does not collect leaves at any other time during the year.)** However, residents may bring leaves (year round) to the Town's Recycling Center located on Elm Street.

RECYCLING CENTER - LEAF RECYCLING CENTER GUIDELINES:

1. Leaves (only) or leaves mixed with grass clippings must be brought to the Recycling Center in bulk or in biodegradable brown bags.
2. Leaves in plastic bags must be emptied from the bags into the disposal area.
3. Leaves mixed with grass, twigs, branches and plant debris will not be accepted. This yard waste must be taken to the Transfer Station on Universal Drive.

LEAF COMPOSTING

In Fall of 2012. The Department started its own composting program as permitted by the State of Connecticut Department of Energy and Environmental Protection. In July of each year, residents are encouraged to stop by and pick up some free compost at the Town's Recycling Center located on Elm Street, adjacent to the North Haven Racquet Club.

RECYCLING CENTER - GRASS CLIPPINGS

In accordance with State of Connecticut law, grass clippings **may not** be processed along with other non-recyclable solid waste. Residents are

encouraged to consider alternatives such as backyard composting and recycling (mulching) mowers. A container for disposal of grass clippings is provided for residential use (only) at the Recycling Center.

HAZWASTE CENTRAL

Household hazardous waste generated by all Town residents can be taken free of charge to HazWaste Central located at the Regional Water Authority on 90 Sargent Drive in New Haven (Exit 46 Long Wharf). Household batteries, which are a State of Connecticut mandated recyclable, must be disposed of as a Hazardous waste and cannot be placed with regular trash or in the 'green' recycling containers. Also, HazWaste Central accepts oil-based paints, car fluids, pesticides, cleaning products, etc. HazWaste Central is open Saturdays from mid-May through the last Saturday in October, 9:00 a.m. to Noon. Residents are asked to call (203) 401-2712 or visit www.rwater.com/hazwaste. Please bring your drivers license with you when entering and dropping off materials at HazWaste Central.

LAND USE OFFICE

The Land Use Office staff provides administrative support to the Planning and Zoning Commission, the Zoning Board of Appeals and the Inland Wetlands Commission.

Under the direction of the Land Use Administrator, the office assists residents, property owners and developers through the application process, to the appropriate Land

Use Board and/or Commission. Procedurally the office is responsible for accepting the formal application, preparing the legal notices, reviewing all applications for completeness and compliance, preparing the meeting agenda and organizing the actual meeting place(s).

The office also provides administrative support for the Zoning Enforcement Officer and works closely with the Building Department and Engineering offices of Public Works as well. Public inquires are welcome at the office located in the Town Hall Annex on 5 Linsley Street.

PLANNING AND ZONING COMMISSION

The Planning and Zoning Commission is a five (5) member elected Board with three (3) alternates. The Commission is responsible for regulating all land uses and approving development of land in North Haven, including site plans, subdivisions, zone changes, amendments to Zoning regulations and special permits. Zoning Regulations have been adopted to protect the health, safety and general welfare of the community. In addition to applications to the Planning and Zoning Commission, plot plans and Certificates of Compliance, the following are brought to the Land Use Office for review and approval: residential additions, garages, decks, fences and pools. Sign permits are reviewed and approved through the Land Use Office by the Zoning Enforcement Officer.

Complaints regarding Zoning and Inland Wetland violations are vigorously



August 2014

JULY 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
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SEPTEMBER 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
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21	22	23	24	25	26	27
28	29	30				

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1	2
3	4 Planning & Zoning	5	6 Board of Ethics	7 Board of Selectmen	8	9
10	11	12	13	14 Board of Education	15	16
17	18	19 Blight Commission	20 Board of Finance	21 Zoning Board of Appeals	22	23
24	25 Conservation Commission	26 Police Commission	27 Inland Wetlands	28 Economic Dev. Commission	29	30
31	Water Pollution Control Authority					

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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DEPARTMENT OF PUBLIC WORKS (CONTINUED)

pursued by the Zoning Enforcement Officer. The Town continues to achieve a high rate of zoning compliance.

The Commission meets on the first Monday of the month at the Library Community Room at North Haven Library on Elm Street at 7:00 p.m.

INLAND WETLANDS COMMISSION

The Inland Wetlands Commission consists of seven (7) appointed members and three (3) alternates and is responsible for reviewing all development of land that contains wetlands and/or water courses. The primary job of this Commission is to protect and preserve Inland Wetlands and water courses while maintaining a balance with the development and economic growth of North Haven.

Application forms may be obtained in the Land Use Office during regular business hours. The Commission meets on the fourth Wednesday of each month at the Community and Recreation Center on Linsley Street at 7:00 p.m.

ZONING BOARD OF APPEALS

The Zoning Board of Appeals is a five (5) member elected Board with three (3) alternates. The Board is responsible for hearing all applications on variances, exceptions and appeals of the decisions of the Zoning Enforcement Officer. Applications submitted to this Board are subject to a Public Hearing.

Board members attempt to visit each site prior to rendering a decision. Legal notices for each application are advertised twice prior to a Public

Hearing being held.

Meetings are held on the third Thursday of each month at the Community and Recreation Center located on Linsley Street at 7:30 p.m.

ZONING ENFORCEMENT OFFICER

The Zoning Enforcement Officer is a key staff member to the Planning and Zoning and Inland Wetlands Commissions. This employee's primary responsibility is to ensure that Land Use Regulations are adhered to throughout the Town of North Haven.

Other responsibilities include reviewing of all plot plans for new residences; reviewing all plot plans for residential additions, fences, and swimming pools, issuing certificates of Zoning Compliance for residential, commercial, and industrial properties and issuing permits for all free-standing and wall signs. Lastly, the Zoning Enforcement Officer may get involved with blight issues, abandoned residences and businesses and work with owners to resolve issues related to same.

BUILDING DEPARTMENT

The Building Office, which is located at 5 Linsley Street in the Town Hall Annex is responsible for assuring the safety of North Haven residents through the enforcement of all applicable building codes for new or existing structures within the Town. This process typically includes the review of plans and the issuance of a building permit prior to the start of construction, followed by inspections of work in progress and ending with the issuance of a Final

Inspection Report or a Certificate of Occupancy when all work has been completed in compliance with the current regulations.

New permitting software (ViewPermit) has been implemented to expedite the issuance of permits. This software allowed for the issuance of **188 permits** on-line from April 2012 – December 2012 generating fees of **\$21,960.00**. The first part of 2013 (January – May) generated **\$17,294.00** in fees and **125 permits** were issued. Most permits are issued within days of approval and with the new system the Department hopes within hours of approval. Applicants are encouraged to check with the Department on any changes to the Permit Fee Schedule or Code Changes. The Building Code currently adopted by the Town of North Haven is the 2005 Connecticut State Building Code.

The Building Office is open Monday through Friday from 8:30 a.m. to 4:30 p.m. except when it is closed for lunch from 1:00 p.m. to 2:00 p.m. However, Building Permits are only issued in the office from 8:30 a.m. to 11:30 a.m. daily.

The Building Inspectors are also available for public assistance from 8:30 a.m. to 11:30 a.m. and from 3:30 p.m. to 4:30 p.m. daily.

Asking questions prior to the start of a project is the safest and best way to ensure that the proper requirements are met. As defined by the State Building Code the following require permits*:

- New homes;
- Additions, renovations or alterations to existing homes;

- Roofing, siding, door and window replacement;
- New or repairs to: decks, porches, sheds, pools, garages and carports;
- New Commercial buildings;
- Additions, renovations or alterations to Commercial Buildings;
- Generators, coolers, outside storage, including pads and retaining walls;
- Installation or removal of gas, propane or oil tanks and/or lines;
- Heating, ventilation, hood and fire suppression systems, sprinkler system (new or repairs), Air Conditioning, Plumbing, Grease traps, Electrical service, wiring and low voltage;
- Installation of a fire place, pellet gas or wood stove;
- Installation of swimming pools, safety fences for in-ground pools or any fence over 6' in height;
- Demolition of any structure, including swimming pools, decks, sheds, etc.; and
- In general the replacement or repair of any existing structure and any new work before it is started.

The requirement of a permit is not limited to this list.

Applicants are encouraged to visit the Town of North Haven's Building department website for more complete and updated information, as it becomes available. Please see www.town.north-haven.ct.us or contact the Building Office directly at (203) 239-5321, extension 405.

Inspections are made during all phases of construction. During 2012 the Building Office issued the following:



September 2014

AUGUST 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

OCTOBER 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 LABOR DAY TOWN HALL CLOSED	2 Community Services Commission Housing Authority	3 Board of Ethics	4 Board of Selectmen	5	6
7	8 Planning & Zoning Water Pollution Control Authority	9	10	11	12	13
14	15 Parks & Recreation Commission Board of Assessment Appeals	16 Blight Commission	17 Board of Finance Inland Wetlands	18 Library Board Zoning Board of Appeals	19	20
21	22 Conservation Commission	23 Police Commission FIRST DAY OF AUTUMN	24 Board of Fire Commission	25 Economic Dev. Commission	26 ROSH HASHANAH	27
28	29	30				

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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DPW (CONTINUED)

Additional information for CY 2012:

Permit Type	Total Permits	Construction Value	Permit Fee
Building General	692	\$ 23,528,853	\$305,013.85
Demolition	2	\$ 8,640	\$180.00
Pool	12	\$ 88,707	\$1,748.00
Electrical	460	\$ 6,897,517	\$98,255.58
Gas	60	\$ 81,528	\$3,508.00
Mechanical	294	\$ 9,073,461	\$121,267.82
Plumbing	240	\$ 3,161,037	\$47,762.00
Total number of Permits Issued:			1760
Total Construction Value:			\$42,839,743
Total Construction Fees Paid:			\$577,735.25
Total Inspections:			2,120
Total Certificates of Occupancy Issued:			6
Total Certificates of Building Code Compliance Issued:			6

BLIGHT PREVENTION BOARD OF APPEALS

The Blight Prevention Board of Appeals is a five (5) member appointed board with one (1) alternate. The Board is responsible for hearing all appeals of the decisions of the Blight Prevention Officer. Appeal applications submitted to the Board are subject to a public hearing.

Legal notices for each application are advertised twice prior to a public hearing being held.

Meetings are held on the third Tuesday of each month in Conference Room #3 on the first floor of the Town Hall, across from the Town Clerk's office, located on 18 Church Street at 7:00 p.m.

BLIGHT ENFORCEMENT

The Building office is also responsible for enforcement of the Blight Ordinance adopted in October 2011. This covers any property that is in a blighted condition that may adversely affect the economic well-being of the Town of North Haven, or contribute to the decline of neighborhoods, and jeopardize the health, safety welfare and/or quality of life of persons within the Town of North Haven. Complaint forms can be found on the Town's website and in the Building Department Office.

COMMUNITY DEVELOPMENT

NHTV WWW.NHTV.COM

NHTV, North Haven Community Television, Inc. is an all volunteer, nonprofit organization dedicated to providing Public, Educational and Governmental Access television to the Town of North Haven. The group is responsible for the operations of NHTV (Public Access Channel 18), NHETV (Educational Access Channel 19), and NHTV2 (Government Access Channel 20), which provide important town news and information, coverage of meetings, as well as offering residents of North Haven a way to express their opinions through cable television. Training and use of the facilities for the purpose of producing programs of interest to the community is offered free of charge. Those interested in community access television are encouraged to contact the group at 234-0025.

CEMETERY COMMISSION

The North Haven Cemetery Association relinquished control of the three Town Cemeteries: Old Center, New Center on Elm Street and Montowese on Quinnipiac Avenue, to the Town of North Haven on July 1, 1988. A Commission was established to act as an advisory board to monitor the direction of cemetery activities.

The Commission is made up of seven members with the First Selectman being an ex-official member and voting rights. The Commission also oversees the upkeep and preservation of the Ancient Cemetery on the Green. Meetings are held quarterly.

ECONOMIC DEVELOPMENT COMMISSION

The Economic Development Commission is made up of nine volunteer members. It is a liaison between the Town and the Town's businesses and industries. Its function is to attract desirable new venture to North Haven while maintaining an active program to retain businesses in North Haven and increase job opportunities. The Commission has been active during the past years with the business community, the State Department of Economic Development and all other State agencies.

CONSERVATION COMMISSION

The Conservation Commission consists of seven appointed members and focuses on issues related to the environment and natural resources of the community. It is dedicated to the protection of the air, water, and land.

During the past year, the Commission sponsored the town's fifth annual Earth Day celebration, which was held on April 13 at the North Haven Middle School. We devoted considerable time and energy to planning and organizing the event. Commission members met with the First Selectman, the art and science coordinators and the curriculum coordinator for the school system, and the principals of the elementary and middle schools. As a result of this outreach, students created dozens of projects and posters that were displayed at the Earth Day event. We also received hundreds of dollars in donations from local businesses to help finance the celebration. More



October 2014

SEPTEMBER 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
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NOVEMBER 2014						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1 Board of Ethics	2 Board of Selectmen	3	4 YOM KIPPUR
5	6 Planning & Zoning	7 Community Services Commission Housing Authority	8 Cemetery Commission	9	10	11
12	13 COLUMBUS DAY TOWN HALL CLOSED	14	15 Board of Finance	16 Zoning Board of Appeals	17	18
19	20	21 Blight Commission	22 Board of Fire Commission Inland Wetlands	23 Economic Dev. Commission	24	25
26	27 Conservation Commission Water Pollution Control Authority	28 Police Commission	29	30	31 HALLOWEEN	

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
www.town.north-haven.ct.us

COMMUNITY DEVELOPMENT (CONTINUED)

than thirty environmental and other community groups as well as green businesses and town departments provided exhibits and demonstrations for the several hundred adults and children who attended the event. In addition, a folk singer and a face painter entertained the children. In all, it was a very successful celebration.

In October, the Commission sponsored a public forum at the Middle School, where we showed the award-winning video "Journey of the Universe." The video explores the origins and evolution of the universe and its connections with ancient and modern civilizations. A panel of three people provided interesting and informative commentary on the video and answered numerous questions from the audience.

The Commission remains involved in efforts to protect the groundwater through its cooperation with the Household Hazardous Waste Collection Center in New Haven. We supply advertising and volunteers on two Saturdays during the summer and fall. We also continue to monitor the town's Integrated Pest Management policy. The Commission will continue to work with town officials, other environmental groups, and residents to make North Haven more eco-friendly.

BOARD OF ETHICS

The Board of Ethics meet on a monthly basis throughout the year. For calendar year 2012, no complaints were received, no investigations were conducted, no violations of the Code were found, no probable cause findings were made and the Board issued

two (2) advisory opinions and granted no waivers.

The Board has designed forms and procedures for the implementation of the Code and has made recommendations for revision of the Code which are under review by the Town Attorney.

TOWN CLERK'S OFFICE

More often than not, the first contact a person may have, when a person does not know where to find the information they may desire, they will contact the Town Clerk's Office. As the keeper of all local records, the Town Clerk is commonly known as the historian of the community. Linked to the Town Clerk are the past, present, and future of North Haven. The Town Clerk's role has always been to record events; therefore, the Town's past is entrusted with the Town Clerk.

The Town Clerk's office maintains permanent records for land transactions, maps, issuance of marriage licenses, liquor permits, dog licenses, hunting and fishing licenses, certified copies of birth and death certificates.

The Office of the Secretary of the State has the highest regard for the Town Clerk and her office. According to that Office, the responsibility of the Town Clerk's Office encompasses some "500+ duties."

Real estate transactions, which include refinancing, although affected by the downward turn in the U. S. economy,

have been holding steady this past year. These transactions substantially increase the volume of activity and work for the Town Clerk's Office.

During the past few years the land records, including all land transactions and tax liens, in the Clerk's vault were organized, and continues to be re-organized, for easier use. Connecticut State Library Historic Preservation Grants have provided the Clerk's office with funds to update and digitize land records on a yearly basis. A dedicated terminal for hunting and fishing licenses was installed in 2008. A terminal for public viewing of land records is available in the office. In 2011, Trade Name Certificates were added to our online access system for current and future filings; we are in the process of adding older records to the system, by way of the aforementioned State Library Grant. Lastly, this year, we will begin the process of updating our Vitals system -- which is currently done manually -- to an electronic processing system.

The Town Clerk works closely with the Registrars of Voters in the preparation for and supervision of all primaries, elections and referenda held in the Town of North Haven, including the preparation and distribution of Absentee Ballots for the same. Extreme accuracy is vital. Registering new voters is also among the various and sundry duties of the Town Clerk.

The Town Clerk also convenes the Annual Town Meeting, the Annual Town Budget Meeting, as well as all special town meetings and public

hearings.

Notary Public service is available to the public, Monday through Friday, 8:30 a.m. – 4:30 p.m. (except for Legal Holidays). The fee for non-residents is \$5.00 per notarization; there is no fee for notary for town residents.

During the calendar year ending December 31, 2012, North Haven recorded/processed:

- 191 Births
- 216 Deaths
- 7 Disinterments
- 114 Burial Permits
- 41 Cremation
- 46 Liquor Permits
- 180 Marriages Recorded
- 95 Marriage Licenses issued
- 4,069 Deeds
- 14 Maps
- 1,089 Dog licenses issued
- 101 Trade Name Certificates
- 818 Sports Licenses
- 39 F.O.I.A. Compliance with Requests for Information
- 856 Certified Copies Issued:
 - 170 Land Records
 - 174 Marriage Licenses
 - 378 Death Certificates
 - 134 Birth Certificates

Gross receipts for the Town Clerk's Office amounted to approx. \$600,000.00 at the end of the calendar year 2012.



November 2014

OCTOBER 2014						
SUN	MON	TUE	WED	THU	FRI	SAT
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DECEMBER 2014						
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21	22	23	24	25	26	27
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2 DAYLIGHT SAVING TIME ENDS	3	4 Housing Authority ELECTION DAY	5 Board of Ethics	6 Board of Selectmen	7	8
9	10 Planning & Zoning	11 VETERANS' DAY TOWN HALL CLOSED	12	13	14	15
16	17 Parks & Recreation Commission	18 Blight Commission	19 Board of Finance Board of Fire Commission Inland Wetlands	20 Library Board Zoning Board of Appeals Economic Dev. Commission	21	22
23	24 Conservation Commission	25 Police Commission	26	27	28	29
30	Water Pollution Control Authority			THANKSGIVING DAY TOWN HALL CLOSED		

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
www.town.north-haven.ct.us

COMMUNITY SERVICES AND RECREATION (DCSR)

The Department of Community Services and Recreation operates comprehensive programs and services available to all North Haven residents. This department provides a myriad of social service programs, behavioral health, daycare, youth services, senior center services and recreation. Services are conveniently offered at the Town Hall Annex and the Mildred A. Wakeley Community and Recreation Center on Linsley Street. The Joyce C. Budrow Senior Center is located at 189 Pool Road.

Community Services: (203) 239-5321, ext. 500

Recreation (203) 239-5321, ext. 530
Senior Center (203) 239-5432 or ext. 520

Community Services Day Care: (203) 239-5321, ext. 538

COUNSELING PROGRAMS

BHcare Shoreline Inc., formerly operating as Harbor Health Services, has continued to provide management and clinical oversight for the North Haven Counseling services. All services are licensed by the Department of Public Health and provided by licensed professionals who are Town employees.

North Haven Community Services Counseling Services offers a range of outpatient mental health, substance abuse and outreach services to town residents. Services include: individual, couples, group and family therapy, psychiatric evaluation and medication management. In the past year, counselors worked with more than 270 individuals and families, providing more than 3500 sessions with clients including approximately 60 appointments per month with a psychiatrist or APRN for medication management. Assessment, treat-

ment and psychosocial education are provided in a safe, confidential setting. 24-hour emergency service for ongoing clients is available as well.

In addition to the clinical program, BHcare case management community support staff are on site monthly to help clients and residents access benefits including Medicaid, Medicare, housing and other financial assistance. Vocational counseling is also available to clients registered with the clinic. BHcare staff also collaborate with other town offices to work with individuals and families needing information and referral in times of crisis.

Additional informational, preventative and educational programs are offered throughout the year to the community. Staff members are available as speakers upon request covering various topics including parenting, mental health, alcohol and drug use prevention, education, stress management, bereavement, and other social services issues. Educational materials are also available in the office.

SUPPORT SERVICES

DCSR assists residents year round with basic needs. Residents seeking assistance are welcome to fill out an application, which are available in the Community Services Office. From July 1, 2012 through May 31, 2013, 36 applications for diverse emergency assistance requests were submitted and completed. 13 applications for outreach assistance requests were submitted and completed. If there are social service needs that cannot be met by this department, staff will assist with information and referrals to the appropriate agencies or programs.

FOOD BANK / TOY BANK

DCSR maintains and operates a food bank for North Haven residents. Food supplies are provided by the Connecticut Food Bank as well as generous donations from individuals and community organizations. Our "client choice" food bank empowers residents to select their own food based upon taste and dietary restrictions. This service is available by appointment Monday through Friday. 3474 meals were distributed from July 1, 2012 through May 31st, 2013.

Thanksgiving Meal Distribution:

53 households were provided meals during the 2012 Thanksgiving season.

Holiday Meal Distribution: 51 households took part in the 2012 holiday food distribution.

Easter Basket Distribution: 15 households took part in the 2013 Easter Basket distribution.

Toy Bank: During the 2012 holiday season, 50 families scheduled appointments to select toys for their children. The age limit for this program is 18 years old. The toy bank is also available year round for parents to select items for their children's birthdays.

ENERGY ASSISTANCE

The DCSR processes energy assistance applications for eligible residents throughout the fall and winter months. Residents are welcome to obtain information on eligibility requirements and to schedule their appointments starting in late August by calling (203) 239-2566. During the 2012-2013 Energy Season, DCSR staff processed energy assistance applications for 200 house-

holds in North Haven. Emergency fuel assistance is also available for eligible residents through the town Emergency Fund.

YOUTH SERVICES – PROGRAMS

Youth Services programs are designed to promote and foster positive youth development, provide health and wellness activities, substance abuse prevention programs, cultural and educational offerings and employment opportunities. The Youth Services Bureau is actively involved in professional organizations such as Connecticut Youth Services Association (CYSA), Planning for Children and Youth Committee (PCYC), and the Substance Abuse Action Council (SAAC).

For more information on the SAAC, visit www.town.north-haven.ct.us. Click on *Annex Departments > Community Services > Substance Abuse Action Council*.

Drug Free Communities Support Program Grant: The Town of North Haven and the Substance Abuse Action Council submitted an application for this grant in March 2013 and will receive notification of acceptance in August 2013. This grant would award the Town \$125,000 per year for five years to support efforts, education and prevention of alcohol, tobacco and other drugs.

Project Graduation, which completed its 25th successful year in 2012, is a joint project involving members of DCSR, North Haven High School PTSA and the graduating class of North Haven High School. This program, which provides the Senior Class with an all-night drug/alcohol free celebration on graduation night, is supported by generous



December 2014

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JANUARY 2015						
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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 Planning & Zoning	2 Community Services Commission Housing Authority	3 Board of Ethics	4 Board of Selectmen	5	6
7	8	9	10	11	12	13
14	15	16 Police Commission Blight Commission	17 Board of Finance Board of Fire Commission Inland Wetlands	18 Economic Dev. Commission Zoning Board of Appeals	19	20
21 FIRST DAY OF WINTER	22	23	24	25 CHRISTMAS DAY TOWN HALL CLOSED	26 KWANZAA BEGINS	27
28	29	30	31			

Meetings are subject to change

DIAL 911 FOR EMERGENCY – Police • Fire • Medical
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COMMUNITY SERVICES AND RECREATION (CONTINUED)

donations from North Haven community members and local businesses. The event takes place annually at Quassy Amusement Park, in Middlebury, CT. Approximately 320 graduates and guests of the class of 2012 attended last year.

Vision Goggles Workshops: Each semester, an interactive presentation with the use of vision goggles is held in partnership with the Health teachers at NHHS for the entire 9th grade class. Students are asked to do a myriad of activities while wearing goggles that simulate an increased blood alcohol level in low, moderate, and high levels. A discussion follows about the dangers of drinking and driving, and the legal ramifications of breaking the law if one chooses to consume alcohol.

Prescription Medication Disposal Event (PMP): The sixth PMP Take Back was held on Saturday April 27, 2012 at Fire Headquarters from 10am-2pm. This Town event involving Youth Services, Police and Fire personnel worked closely in partnership with the Drug Enforcement Agency (DEA) to successfully collected several pounds of unwanted meds and packaging. This event coincided with the National Take Back Day that was being held within communities across the country.

Workforce Alliance: Funding was awarded by the Workforce Alliance to the Department of Community Services and North Haven Public Schools to offer employment programs for students who meet eligibility guidelines. A total of 20 students were placed at 10 host sites (both Town departments and private sector).

Speakers at North Haven High School: Various speakers are coordinated

throughout the school year by the Youth Services Bureau in partnership with North Haven Public Schools to provide students with information regarding awareness and prevention strategies.

COMMUNITY SERVICES DAY CARE CENTER

The mission of the Community Services Daycare is to provide high quality childcare to families with low to moderate income.

The Daycare provides children with a safe, nurturing and stimulating environment that promotes their physical, social, emotional and cognitive development.

The North Haven Community Services Daycare is partially funded by a grant from the State Department of Education, the Child Nutrition Program and parent fees. Nutritious meals and snacks are provided at no additional fee. Admission criteria is based upon income levels. A sliding fee scale is available.

Our state-licensed center is accredited through the National Association for the Education of Children (NAEYC). The program consists of a full-day preschool program and a before- and after- school program which services a total of 45 children (15 preschool / 30 school age).

The Center provides a learning environment that exposes each child to age appropriate activities that meet and enhance their individual needs. We follow the Connecticut Preschool Framework and assess our preschool children in the areas of personal & social, physical, cognitive and creative domains. Children experience swimming at our town pool and educational field trips to enhance our curriculum.

For information or to obtain a program application, call 203-239-7366.

RECREATION PROGRAMS

DCSR offers to the North Haven community an outstanding array of recreational programs and leisure activities designed to meet the needs of toddlers through senior citizens. Staff members and Parks and Recreation Commissioners are consistently striving to meet the challenge of providing over 150 varied recreational programs and activities throughout the year.

Annually nearly 40,000 residents participate in the offerings which are designed to span the wide range of interests of our residents. Programs such as Fitness Fun, Zumba, Yoga, Taekwon Do, gymnastics, preschool activities, Moppet Minders Nursery School, sports camps, summer camps, playgrounds and Special Olympics are just some of the many activities in which our residents can participate. Summer and holiday times bring added excitement with traditional seasonal programming and the extremely popular Music Under the Stars Concert Series on the Town Green. The last Tuesday in June through the last Tuesday in August well-known groups from the 50's, tribute bands and local favorites entertain with music and song. Many of these special seasonal offerings are funded in whole or in part by the generous sponsorship of the business community.

A highlight of the department continues to be the Walter J. Gawrych Community Pool, which will enter its twenty-fifth year of operation. Swim lessons and programs for youngsters through seniors remain among the most popular offerings of the department. For fiscal

year July 1, 2012 – June 30, 2013 there were 575 pool members. These members are in addition to daily pool passes sold with an average of 30 per week. The facility is open daily for fitness programs, lessons, open swims and birthday parties.

DCSR remains proud of its commitment to meeting the recreational needs of the North Haven community through maximum utilization of available resources. In addition to offering its own programs and supporting the interscholastic athletic programs of the Department of Education, The Parks and Recreation Commission also approves co-sponsorship of many youth organizations such as Hamden-North Haven Swim Club, Max Sinoway Baseball League, North Haven Soccer Club, North Haven Girls' Softball, North Haven Youth Football, North Haven Lacrosse Club and North Haven Youth Basketball.

Information concerning all recreational programs and facilities may be obtained at the Recreation Center office.



SENIOR CENTER

The mission of the senior center is to respond to the ever-changing needs of mature adults and their families. Providing opportunities for: personal enrichment, wellness, social and recreational activities, volunteerism, advocacy, information and referral.

Since 1972, the Joyce C. Budrow Senior Center has evolved into a community facility in which adults 62 years and older come together to fulfill many of their social, physical, and intellectual needs. Currently 1323 seniors are registered members of those 129 joined over the past year. The Center is located at 189 Pool Road and is open Monday through Friday, from 8:00 A.M. - 4:00 P.M. offering a broad spectrum of activities and services such as nutrition, health/wellness services, education, information and assistance, transportation, supportive services, creative arts, recreation, and volunteer opportunities. These services are provided by individuals who are dedicated to meeting the needs of a diverse population from active older and newly retired adults. Membership and transportation is without charge for all age eligible residents.

Programming is designed to appeal to a wide variety of interests and includes bingo, bridge, canasta, ceramics, chorus, computer lab, crafts, cultural activities, knitting club, oil painting, scrabble, Mah Jongg, Wii bowling, and trips. Exercise programs include, chair exercise, line dance, beginning and intermediate yoga, tap dance classes and bocce as well. In support of Older American's Month seniors participated in the Agency on Aging of greater New Haven 1st Art Show. Among the ninety six participants a North Haven seniors art work was voted number one and came in first place.

Additionally, many intergenerational activities are planned and an ongoing relationship exists with North Haven Youths providing volunteer opportunities. A new concept of volunteering this year is "I Teach You, You Teach Me" which is designed for students

in need of volunteer service to demonstrate and teach skills to seniors. In return seniors have to demonstrate an unlearned skill to students. Seniors are additionally placed in elementary schools assisting teachers with reading programs reinforcing skills learned in the classroom. All opportunities are aimed at fostering relationships for youths and seniors alike. The Center continues to have an ongoing relationship with Quinnipiac University nursing and physical therapy students.

Published monthly at the Center is a newsletter titled "Senior Happenings." Copies are available at the Senior Center, North Haven Memorial Library, Department of Community Services & Recreation, Town Hall, and along with weekly press releases posted in the Town's local newspapers. For community members and family who are unable to access a paper copy of the "Senior Happenings" the newsletter may also be found on the Town's website: www.town.north-haven.ct.us

Transportation for handicapped and able-bodied persons is available to all members, to and from the Center upon request. Medical transportation is available by appointment to Hamden, New Haven, North Haven, and to the VA Hospital in West Haven. In addition to daily and medical transportation, the Center provides trips for grocery shopping, errands, hairdresser/barber shop appointments, along with special outings and events, as well as trips to the Town library and pool. Total combined trips for this year were 3800, all at no charge to seniors.

A catered daily hot meal is served daily at 11:45am, Monday through Friday and available to persons 60 years of age or older and their spouse for a requested donation of \$2. Membership at the Center is not a requisite to participation though reservations are necessary by calling 203-239-4030 by noon with one day notice. This program is a collaborative effort, provided

by Family Services Working to Strengthen our Communities, Agency on Aging of South Central Connecticut, and the Town of North Haven. On average, 400 meals are served monthly, for a total of 4,800 meals for the year. Upcoming this year the Center will have on site a mini food and hygiene bank available to seniors in need. Outings to local restaurants are also available and well attended by the monthly lunch bunch club.

Driver improvement courses are held monthly and available for drivers co-sponsored by the American Association of Retired Persons (AARP). The 4 hour course is designed to meet the specific needs of drivers 50 years of age and older. It covers age-related physical changes, declining perceptual skills, rules of the road, and license renewal requirements. Reservations are accepted by contacting the Center.

Community Volunteering/Outreach is an important and meaningful facet of volunteering for members. Volunteers provide support to daily programs and activities meeting the needs of the members of the Center and Community alike. An ongoing project in its seventh year and also supports Department of Children and Families of CT is the Afghan Project, where children receive a handmade personalized afghan when displaced from their home. In addition to making blankets for children, the seniors provided approximately 100 cancer patients with a handmade afghan. Afghans are given to patients that receive care and treatment at the Smilow Cancer Center at Yale.

An artistic and gratifying volunteer task is provided by the Centers' senior chorus, "Senior Songsters." Throughout the year, they travel on the road to sing at Long Term Care facilities, Adult Daycare Centers, North Haven Schools, and perform for special events at the Senior Center. In keeping up with technology computer classes are led by a senior volunteer and are free to all eligible residents.

The Senior Center's Director is the Municipal Agent for the Elderly and assists the Town Residents with senior service linkages/referrals to other agencies and through outreach. Information regarding Medicare, Medicaid, the SNAP Program, home delivered meals, social security, protective services, home care, adult day care, transportation, fuel assistance and health screenings are available upon request. In collaboration with the Quinnipiac Chamber of Commerce, a comprehensive 2012-13 North Haven Senior Community Resource Guide was published for informational purposes providing opportunity, care, support services that allow older North Haven residents to remain in their own homes and community. This guide is available at the Senior Center and Town Hall for seniors and caregivers free of charge.

Health counseling screenings are held twice a month, the 2nd Monday and 4th Wednesday of each month at no charge and provided by VNA Community Healthcare. No appointment is necessary for the service that includes blood pressure screenings and general health questions, including questions pertaining to specific medications. During the Fall, an influenza and pneumonia vaccine clinic is held. Additionally throughout the year, educational presentations are available to all. Currently members of the Center have been participating in Fall Prevention and Balance exercise classes. Participants are actively being trained how to prevent falling and building body strength.

By appointment chair massage is offered once a month for a nominal fee. Benefits Quick Link screenings are held every first Friday of the month by appointment. This program is designed to link seniors to public benefits that one may be eligible for; fuel and rental assistance, Medicare savings programs, Veterans benefits, and food stamps.

For information or to obtain an application to join the Center, call 203-239-5432 or email amarone.judy@town.north-haven.ct.us

OTHER SERVICES

HOUSING AUTHORITY

The North Haven Housing Authority owns and operates two low income elderly projects, Parkside at 191 Pool Road and Temple Pines at 555 Pool Road. We have 70 apartments, 40 and 30, respectively. To become a resident, one must be 62 years of age, able to live independently and fall within the income guidelines.

Our waiting list is closed at this time but the administrator may be able to assist individuals finding alternative housing.

Elderly Housing Management has 3 projects in town, Stevens Woods on Clintonville Road and Oakview and Woods Edge on Pool Road. The Carmen Romano Apartments, located on Sackett Point Road, are over 55 apartments, some of which are subsidized.

We have been benefiting from the services of our RSC who assists the elderly with various tasks. Her employment was made possible by a DECD grant.

REGISTRARS OF VOTERS

The two Registrars of Voters are responsible for the conducting all referenda, primaries, audit and election events for North Haven. They hire, train and supervise all election staff, and produce all necessary election materials. They are responsible for remaining current with all State election laws. They compile and maintain voter data, which includes conducting an annual canvass to update the North Haven voter registry.

A printable voter registration form is available on the Town website. Residents can complete a voter registration online, print, sign and mail the form to the Registrars of Voters' Office. The Registrars of Voters page also lists important election dates and deadlines.

Beginning May 2013, all Referenda voting will be held in one polling place, the M. Wakeley Recreation Center on Linsley Street. During the last Presidential election, held on November 6, 2012, 80% of North Haven's active voters exercised their right to vote.



PROBATE COURT

The Probate Court is commonly thought of as the means to distribute a person's property after death. However, there are many functions of the Court which assist the living. Matters dealing with the custody, guardianship and adoption of minors; the appointment of conservators for adults unable to manage their own affairs or guardians for individuals with mental retardation; applications for change of name and the processing of passport applications are all within the jurisdiction of the Probate Court. Due to new legislation consolidating the districts of the Connecticut Probate Courts, as of January 2011, the Probate Court serving North Haven residents will be located in the East Haven Town Hall. It will be known as the East Haven – North Haven Probate Court. It will be open 8:30 a.m. to 4:30 p.m., Monday through Friday.

CLEAN ENERGY TASK FORCE

Following the North Haven Board of Selectmen's decision in February 2007 to purchase 20% of its electricity for public facilities from clean renewable energy sources by 2010, the Clean Energy Task Force was created. The Town received a \$5,000 grant from the Connecticut Clean Energy Fund for becoming a Clean Energy Community.

The objectives of the Clean Energy Task Force are: 1. To sign up businesses and households for the Clean Energy Option. Sign-ups are available at Town

Hall or the Town website. The Town receives free solar panels as a result. 2. To educate citizens about Home Energy Audits and the Income Eligible Audits 3. To educate and encourage Town Residents and Businesses to invest in Clean Energy and Energy Efficiency projects in order to save money and to help the town to earn more solar panels and to become more energy independent. 4. To solicit grant proposals and select, oversee, and report on grant projects by community groups. 5. To increase Task Force membership and participation and enlist volunteers for Task Force events. As a result of more than 300 households signing up for clean energy, twenty-two free solar panels, which produce four kilowatts of electricity were installed on the high school in 2011. These solar panels will save the Town approximately \$5,000 a year in electricity costs.

In 2013 the town energy use will be benchmarked back to 2008 and then benchmarked in future years so we can calculate the energy savings. The Town of North Haven signed on to a Municipal Action Plan for improved energy efficiency and conservation and received a \$15,000 Bright Ideas energy grant from the state.

The task force meets the second Monday of each month at the North Haven Recreation Center at 7:00 pm. Visitors are welcome and the task force is looking for additional members.

EMERGENCY MANAGEMENT

The Town of North Haven continues to maintain and enhance its role in the field of Emergency Management. Items that relate to Emergency planning and its operations are continually monitored and reviewed for its reliability to properly service the Town of North Haven and its residents.

The Towns Fire Chief also serves as the Director of Emergency Management. The Town of North Haven is an active participant in region 2 of the State of CT Department of Emergency Management and Homeland Security. The Town continues to move forward in the area of emergency management. We continue to participate in workshops for hurricane awareness, Continuity of Government and Sheltering of persons and all other aspects of Emergency Management. The Town of North Haven Emergency Operations plan is continually reviewed utilizing the template of the State of Connecticut. It is updated regularly as needed and is shared throughout the town departments. It is an extensive document that provides guidance in the area of emergency preparedness. It covers topics such as: Warning Devices, Evacuation, Sheltering, Public Information, Mass Care, Health and Medical, Hazardous Materials Responses and Communications. All of the Towns department heads play an important part in the plan and are versed in their roles. A copy of the plan is available for review at the Town library.

The Emergency Management work station is located in Town Hall. It contains a small room with Town services radios which give users the opportu-

nity to communicate with town service providers from a remote location in the event of a town emergency. Users have the ability to speak directly to service workers operating in the field to benefit you. The town also has satellite telephones available to the 1st Selectman, Police Department and Fire Department to insure the ability to communicate in the event of a disaster. The Town continues to partner with the American Red Cross to ensure the well being and safety of residents should the need exist.

Our Emergency Operating Plan has been tested in the recent past with Super Storm Sandy. We occasionally open shelters and warming and cooling centers as weather dictates. The Town also participated in a statewide drill aimed at allowing towns to exercise their plans in June 2013.

The Town of North Haven continues to utilize enhanced 911 in its emergency dispatch center. Enhanced 911 went online in North Haven in 1988 and were converted to digital format in 1999. When a resident dials 911 the town dispatcher is able to tell the exact location from which the call is being placed. This allows for emergency response in the event the caller is unable to speak. The Towns dispatch center is located in Police headquarters and is continually updated with available technology to better serve our citizenry. Recently the Town of North Haven upgraded its entire radio system with state of the art equipment to allow our personnel to better serve you while providing much needed safety enhancements to them. Disabled persons are reminded that there are

provisions for emergency calling available through their phone company. The Town of North Haven also has an emergency call back system available to notify all residents in an emergency. Residents are reminded that the Town of North Haven has an ordinance

regarding building numbering. This is in place to allow us to better and properly service you in the event of an emergency. All structures are required to be numbered. Assistance in complying with the ordinance is available through the Town's fire department.

DURING A HURRICANE THREAT

- Stay tuned to radio or TV for updates
- Shutter or board the windows in your home
- Secure outdoor objects or bring them inside
- Stock up on food and water in case you must take shelter in your home
- Fuel up your car in case an evacuation is ordered
- Turn off utilities at the main valves or switches if instructed by authorities

Terms to Know

- Hurricane Watch- Hurricane conditions are possible within 36 hours
- Hurricane Warning- A hurricane is expected within 24 hours
- Storm Surge- A dome of water pushed ashore by hurricane-forced winds
- Storm Tide- A storm surge combined with a normal tide

DURING A HURRICANE

- Take refuge on the ground floor or in a small central room or hallway
- Get under a small table or similar strong object
- Keep away from windows or glass doors
- Close all inside doors
- Brace all outside doors

AFTER A HURRICANE

- Remain in a secure location until you are notified it is safe to leave
- Do not drive unless necessary
- Do not drink tap water until authorities say it's safe
- Stay away from waterways until potential flooding has passed

- Report downed power lines and broken gas and sewer mains to authorities
- Inspect your home for damage
- Report damage to your insurance agent

EXTREME TEMPERATURES

During A Heat Wave

- Stay indoors in air conditioning as much as possible and in the shade if you go outside
- If your home is not air conditioned, spend at least two hours daily at an air-conditioned mall, library or other public place
- Wear sunscreen outside, along with light-colored clothes that cover as much skin as possible
- Never leave children or pets alone in a car
- Avoid exertion during the hottest part of the day
- Take a cool shower or bath

Terms to Know

- Heat Wave- Period of extreme heat, usually accompanied by high humidity
- Heat Index- The relative humidity added to the air temperature (how hot it feels)
- Heat Cramps- Muscle pains due to exertion –the first sign of heat related problems
- Heat Exhaustion- A mild form of shock brought on by strenuous activity in the heat
- Heat Stroke- A life threatening condition occurring when the body's temperature control system shuts down. Brain damage or death can result if the body is not cooled at once

VNA SERVICES, INC

VNA COMMUNITY HEALTHCARE – BESIDE YOU AT EVERY TURN

When life takes an unexpected turn for a North Haven resident, VNA Community Healthcare (VNACHC) provides support with healthcare, programs and services that help meet the challenge. Visiting nurses, physical therapists and home health aides help make possible shorter hospital stays and quicker recoveries at home.

VNA Community Healthcare is a not-for-profit, state licensed, and Medicare and Medicaid certified home healthcare agency. Our dedicated agency has been caring for neighbors for more than 100 years. Funding from the Town of North Haven and private donations are used to assist patients with acute or chronic illness for care not reimbursed under Medicare, for those who do not qualify for Medicaid and for services not fully covered by insurance plans. VNA Community Healthcare has an insurance verification department to ensure that all possible payers are utilized prior to accessing town dollars.

Adult Health Guidance Clinics – Blood pressure checks are offered free of charge to residents of North Haven. Nurses from VNA Community Healthcare take blood pressures and answer general health questions. Clinics are held in the following locations:

- North Haven Town Hall
- North Haven Recreation Center
- Steven's Woods
- Wood's Edge/Oakview Senior Housing

Each autumn, VNACHC conducts influenza and pneumonia vaccine

clinics. When available, health insurance covers the cost of this service. Otherwise, Town funds pay for flu and pneumonia shots for the underinsured or uninsured residents.

Educational Presentations

- VNA Community Healthcare offers a range of educational programs throughout the year at various locations such as the Senior Center. Current offerings can be found under the "Programs and Events Calendar" tab at www.connecticuthomecare.com.
- Our web site has useful information on health and prevention, listings of times and locations of clinics and presentations and resources to support family caregivers. The web address is www.connecticuthomecare.com.
- We provide services as "Health Consultants" to the town's Moppet Minders Nursery School and Community Services Day Care Center.

Support for Family Caregivers of older adults

The stress and disruption of caring for an ill or elderly loved one can be overwhelming. VNACHC's unique Caregiver Support Network provides reliable advice from trained staff and the moral support of other family caregivers and volunteers (who are former caregivers themselves). The shared wisdom is like fresh air!

VNACHC's Caregiver Resource Center offers free "one-stop" support for seniors and family caregivers who

have the opportunity for a one-on-one meeting to discuss caregiving issues. Printed materials on government financial support, local agencies and coping with the challenges of aging and caregiving are available. More information is available under the "Healthcare News & Resources" tab on the VNACHC website.

The **Eldercare Resource Center in North Haven** is located at 2 Broadway (in the plaza with Bellini's). Friendly, knowledgeable staff people are on hand Monday through Friday. To make an appointment, call **203.985.0245**.

We appreciate the opportunity to provide home and community health services for the residents of North Haven and we welcome your questions or concerns by calling us at **203.985.0245**.

VNA COMMUNITY HEALTHCARE ACTIVITY REPORT SUMMARY

Well Right Now Nurse Coaching Clinics

Joyce Budrow Senior Center – twice monthly
Nurse coaching to help individuals self manage their chronic conditions and stay out of the hospital. Nurses will monitor vital signs, provide resource information, and assist with goal setting.

Monthly Blood Pressure Clinics

North Haven Town Hall
North Haven Recreation Center
Steven's Woods – No charge to town
Wood's Edge / Oakview Senior Housing – No charge to town

Caregiver Support Groups:

Joyce Budrow Senior Center – program has been cancelled
VNA Community Healthcare – meets monthly – No charge to town
Caring for an aging or ill relative or friend can be overwhelming. These free to the public support groups help provide individuals with the opportunity to discuss experiences, concerns, and get helpful information and support. Each group session is led by a trained eldercare expert.

MULTI SESSION PROGRAMS:

Stronger Seniors Now – Multiple sessions

2 sessions at Steven's Woods - no charge to town – site participating in grant program
An interactive education and fitness program, led by a nurse or physical therapist that focuses on heart health fall prevention, and a variety of health related topics. Ideal for all exercise levels.

Tai Chi to Prevent Falls

This is a gentle exercise that is designed to increase balance and stability, helping people stay on their feet. This class meets twice a week for 12 weeks. – No charge to town / grant funded.

Memory Matters I – Multiple sessions

This innovative 7-week course focuses on how to enhance brain function and memory. The program includes fun brain activities and lessons on how the brain works.

Memory Matters II: Taking it to the Next Level – One session/new program
For those who have already taken our Memory Matters course, this 7-week

VNA SERVICES, INC (CONTINUED)

session includes new brain exercises and stimulating activities.

Sitercise – Multiple sessions
Increase muscle strength, improve flexibility and balance to prevent falls. Exercises are done in a chair and are appropriate for all levels. Classes are often held twice a week for 12 weeks. Program Teaching:

Senior Immunizations (9/19/12)

Offers vital information on the year's flu, pneumonia, and shingles vaccine.

Food Safety: To Toss or Not to Toss (11/13/12 & 11/14/12)

Provides information on safe storage, preparation surfaces, and kitchen safety; especially during periods of prolonged loss of electricity.

Don't Forget: Memory Matters (12/6/12)

This one time talk introduces the importance of exercising your brain and how to maintain and improve brain function.

Fall Free Living (3/12/13, 3/12/13, 4/29/13) No charge to town

Fall prevention education, how to get up from a fall, individual balance assessments and orthostatic blood pressure evaluations.

Are You Sleeping (12/5/12)

Trouble sleeping? Learn how to get a good night's sleep, what may be causing your sleeping difficulties, and when you should talk to your doctor about sleeplessness.

Healthy Organization (12/13/12)

Gives tips and tools to keep medical and health records organized.

Living a Heart Healthy Lifestyle

(3/20/12)

No charge to town: (2/4/13, 2/25/13, 3/20/13, 4/23/13,

Our Heart Healthy program is designed to help families get heart healthy. This program encourages Heart Healthy behavior, provides education, and includes cardiac screenings. It is supported by the Anthem Blue Cross and Blue Shield Foundation.

Flu Shots – 15 residents received flu shots with the support of town funding.

Moppet Minders Child Care Facility

North Haven Community Day Care Center

VNA Community Healthcare provides a Registered Nurse health consultant who is available to the operator and staff for advice regarding the health of the children, the health program, and the review of health records.

Clinical Patient Services include:

Skilled Nursing Visits

Link to Life Emergency Response Unit

Homemaker / Companion Services

Transitional Care Services



QUINNIPIACK VALLEY HEALTH DISTRICT

Quinnipiac Valley Health District (QVHD) is the public health department for the towns of Bethany, Hamden, North Haven and Woodbridge. It is the obligation of this Department to insure that the Public Health Code and the laws and ordinances established by the State Legislature and local governments are enforced. QVHD also has the responsibility to promote personal and environmental health and safety for each and every resident of this community.

The Environmental Health Section of the District insures compliance with laws, codes, and ordinances through the services it provides. Data for FY 12-13 for North Haven: There were 451 inspections as follows: 56 inspections made for sewage disposal; 0 inspections for water supply control; 221 food service inspections; 64 cosmetology inspections; 54 complaint investigations, 7 lead investigations; all other inspections (day cares, schools, motels, public pools, Healthy Homes) equaled 36. There were 6 legal orders for correction of a problem were issued. 7 planning and zoning reports were prepared. 454 permits/licenses were issued during this same time period.

Community Health Services are provided based on State mandated services, measures of health of community residents, the interests of community residents and current emerging health issues. QVHD staff participate in local and regional

initiatives/committees on pertinent health issues, such as asthma and obesity. Information on current health issues was provided through 48 health articles appearing in local newspapers. 2 issues of Qvhd-Tips, a Family Health Letter, were made available electronically. Surveillance and follow-up was provided for 167 cases of reportable disease and/or outbreaks. A pertussis prevention program for contacts of infants was available to North Haven residents who are contacts of infants less than one year old. QVHD continued to work with the town for emergency planning for any adverse event. Staff also participated in local and regional public health emergency drills. For information related to any health issue, residents can call 203 248-4528 or visit our website, www.qvhd.org. QVHD is located at 1151 Hartford Turnpike, North Haven, CT. Greater detail on the above data is available upon request.

QVHD

QUINNIPIACK VALLEY HEALTH DISTRICT

1151 Hartford Turnpike
North Haven, CT 06473

BOARD OF FINANCE

TREASURER

The Treasurer Agent of the Town Deposit Fund is responsible for receipt and disbursement of all funds and is authorized to execute and affix the Town Seal to all notes, checks, and other Town obligations and releases.

FINANCE OFFICE

The Finance Office assists the Treasurer, Board of Finance and First Selectman. Its principal responsibility is the Town's day-to-day financial management and records keeping. Additional responsibilities include general administration, personnel, bidding, purchasing, grants procurement, grants management, insurance/risk management, facilities management, labor relations and wage/benefit administration.

TAX COLLECTOR'S OFFICE

The Tax Collector's responsibilities include, but are not limited to, the collection of all real estate, personal property, and motor vehicle tax bills, as well as sewer assessment.

Up-to-date procedures are utilized in the Tax Office so that individual taxpayers, attorneys, title searchers, and real estate agents may have accurate, precise information which is both vital and necessary for real estate and personal property transactions. Much time is spent in the Tax Office with title searchers and attorneys reviewing taxes and other assessments pertaining parcels of property so that the proper adjustments are made at the time of closing, and tax time.

The Tax Office staff also works closely with the Town Clerk's office, Assessor's office, Finance Department

and the various offices of the Public Works Department to ensure that all information related to property records is current and correct.

When real estate and sewer use charges remain unpaid, Delinquency Notices, Tax Collector Demands, and Intent to Lien notices are issued in advance of the placement of liens upon the subject property, in the land records of the Town Clerk's Office. After payment has been made, the liens are released. When motor vehicle taxes are not paid in a timely manner, by State statute, the Tax Collector must deliver to the Motor Vehicle Department a list of all those who are delinquent. This allows the DMV to deny renewal or new registration for that individual or business until payment of delinquent taxes is made in full. The Tax Collector and her staff make every effort to collect the highest percentage of the Grand List, especially in these very difficult times. When it becomes necessary, the Tax Collector has the following tools to effectuate tax collection:

- Foreclosure of Liens (Sale/Strict)
- Alias Tax Warrants
- Tax Sales
- Tax Lien Assignments
- Jeopardy Collection
- Secretary of State business liens
- Denial/Revocation of Motor Vehicle Registration
- Denial/Revocation of Health Department Certification

For the Fiscal Year 2012 - 2013, North Haven's tax collection rate was set at approx. 98 % of the Grand Levy -- the total amount collectible from the Grand List. The Grand Levy is the total of all

taxes due on a grand list after the mill rate has been applied to determine the tax. The Grand List is a list of all taxable property in the Town of North Haven, as of October 1 of each tax year. The Assessor develops the Grand List. The total value of the Grand List is a factor in determining the Mill Rate for each fiscal year. The Mill Rate is the tax rate, or in other words, it is the tax rate to be calculated, per dollar of assessed value of property, wherein one "mill" is one-tenth of a cent (\$0.001).

Through the diligent efforts of the staff in the Tax Office, the Town has been very successful in the collection of delinquent taxes (including interest and fees).

INFORMATION TECHNOLOGY

The Information Technology Department is responsible for the Town's technology infrastructure and provides support for software services for Accounts Payable, Taxes, Grand List, Revenue and Expense Budget Reporting, and Computer Assisted Dispatching (CAD) of Police, Fire and Emergency Medical Services.

I.T. also provides support for personal computer systems, printers, and telephone systems for all Town departments as well as maintenance of the Town's Website.

TAX DUE DATES

JANUARY 2014

- Jan. 1 -- Grand List 2012 TAXES DUE: 2nd Half of Real Estate and Personal Property taxes due; Motor Vehicle Supplemental taxes due in full. *(NO REMINDER NOTICE SENT)*

FEBRUARY 2014

- February 3, 2014 – last day to pay January 2014 taxes
- February 4, 2014 – unpaid taxes are now delinquent

JULY 2014

- July 1 -- Grand List 2013 TAXES DUE: 1st Half of Real Estate and Personal Property taxes due; Motor Vehicle taxes due in full.

AUGUST 2014

- August 1, 2014 – last day to pay July 2014 taxes; and
- August 2, 2014 – unpaid taxes are now delinquent.

BOARD OF FINANCE

ASSESSOR'S OFFICE

The Assessor's Office is responsible for maintaining the property and assessment records for the town which include the Grand List, Property Record Cards, assessment maps, motor vehicle values and commercial personal property values.

The Assessor's Office is also responsible for administering state and local tax relief programs for taxpayers. These include: Veterans, Disabled and Blind exemptions, Senior Homeowner and Volunteer Firefighter credits, Senior Renters rebates and exemptions for Commercial Motor Vehicles and Industrial Machinery & Equipment.

The Grand List is a record of all taxable and tax-exempt property in the town. The Assessor must complete the Grand List each year and file it with the Town Clerk by January 31 and with the State of Connecticut by March 31.

A complete revaluation, with a full inspection program, was completed for the October 1, 2009 Grand List. An interim revaluation is scheduled for the October 1, 2014 Grand List.

The Grand List for October 1, 2012

Residential	\$ 1,818,487,871
Commercial	\$ 375,906,670
Industrial	\$ 261,116,153
Motor Vehicles	\$ 207,943,510
Personal Property	\$ 269,000,335
Gross Grand List	\$ 2,932,454,538

Less:

Exemptions and Credits
\$ 133,929,328

Net (Taxable) Grand List
\$ 2,798,525,210

FINANCIAL STATEMENT (PRELIMINARY)

FISCAL YEAR ENDED JUNE 30, 2013

FUND BALANCE

Appropriated Fund Balance July 1, 2012	\$ 1,892,000	
Unappropriated Fund Balance July 1, 2012	<u>7,478,295</u>	
Total Fund Balance: July 1, 2012		\$ 9,370,295

REVENUE

Income Received:	<u>\$84,097,175</u>	
TOTAL REVENUE		\$84,097,175

EXPENSE

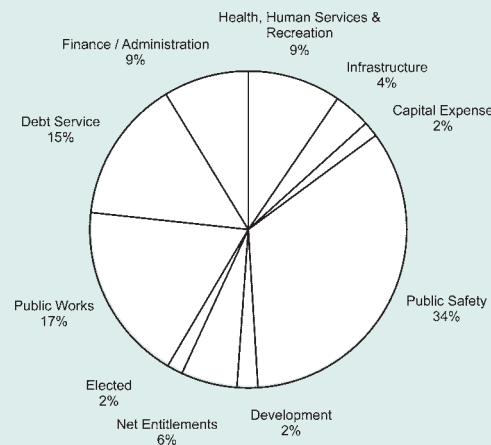
General Government	\$39,231,786	
Board of Education	<u>45,720,683</u>	
TOTAL EXPENSE		\$84,952,469

FUND BALANCE

Appropriated June 30, 2013	\$ 750,000	
Unappropriated June 30, 2013	<u>7,765,001</u>	
Fund Balance June 30, 2013		\$ 8,515,001
(Before Auditor's Adjustments and Closed Fund Transfers)		

BOND & NOTE INDEBTEDNESS

	BONDS	NOTES
Total Town Debt Outstanding July 1, 2012	\$47,681,818	\$ -
Principal Payments	<u>(3,706,606)</u>	<u> </u>
Total Town Debt Outstanding June 30, 2013	\$43,975,212	\$ -

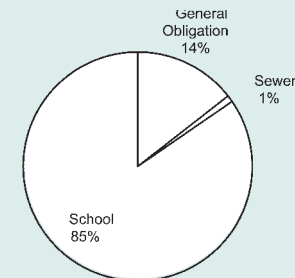


REVENUE

Cash Surplus	Appropriated	\$ 1,892,000	2.0%
	Unappropriated	7,478,295	8.0%
Tax Collections		75,664,724	81.0%
State Grants	Education	3,618,895	3.8%
	Town Government	2,392,499	2.6%
Town Revenue	General	1,056,316	1.1%
	Departments	1,364,741	1.5%
TOTAL		\$93,467,470	100%

EXPENDITURES

Board of Education	\$45,720,683	53.8%
Town Government		
	Elected	633,520 0.7%
	Administration	3,414,607 4.0%
	Public Safety	13,396,780 15.7%
	Public Works	7,148,276 8.4%
	Infrastructure	1,484,322 1.7%
	Development	833,171 1.0%
	Health & Human Services	1,935,064 2.2%
	Library	1,241,113 1.5%
	Recreation	558,946 0.6%
Debt Service - General Purpose	826,562	1.0%
	Sewer	54,384 0.6%
	School	4,840,601 5.6%
Entitlements	2,247,597	2.6%
Capital	<u>616,843</u>	0.6%
TOTAL	\$84,952,469	100%



COMMUNITY INFORMATION

EMERGENCY NUMBERS

Fire Emergency	911
Medical Emergency	911
Police Emergency	911
Electric & Gas Emergency	911
Poison Information	911
Suicide Prevention	911
Fire Business	239-5321, x100
After Hours	239-5434
Civil Defense	239-5321
Police Business	239-5321, x221
After Hours	239-5321, x221

TOLL FREE STATE NUMBERS

Governor's State Information Bureau.....	1-800-406-1527
Department of Consumer Affairs	1-800-842-2649

EDUCATION DEPARTMENT

Superintendent	239-2581
Administration Building	239-2581
High School	239-1641
Middle School	239-1683
Clintonville School	239-5865
Green Acres School	239-5387
Montowese School	239-2564
Ridge Road School	248-4050

School Closing Announcements will be
reported on Local Radio Stations.

OTHER

Alcoholics Anonymous	624-6063
Animal Haven	239-2641
CT Transit Company	624-0151
CT Humane Society	393-0150
Motor Vehicle Department	800-842-8222
Post Office	239-0415
Social Security	773-2160
Service Officer for the Veterans of North Haven, Dan Riccio	239-2059

Removal of Dead Animals:

Town Roads Only.....	239-5321, x221
State Roads Only	407-0526
State Police	789-7720

TOWN GOVERNMENT

Town Hall - Main Number.....	239-5321
First Selectman	239-5321, x680
Alcohol Program	239-5321, x500
Assessor	239-5321, x610
Building Office	239-5321, x405
Community Services.....	239-5321, x500
Dog Warden	239-5321, x250
Engineering Office	239-5321, x430
Finance Office	239-5321, x650
Health District	248-4528
Housing Authority	239-2700
Library InfoLine	234-7708
Memorial Library	239-5803
Parks Maintenance	239-5321, x400
Personnel	239-5321, x650
Public Works Office.....	239-5321, x400
Purchasing	239-5321, x650
Recreation	239-5321, x530
After Hours	239-5329
Recreation InfoLine	234-2535
Registrar of Voters	239-5321, x640
Sanitation	239-5321, x418
Senior Center	239-5432
Streets and Roads	239-5321, x410
After Hours, Weekends & Holidays	239-5270
Tax Collector	239-5321, x620
Town Clerk	239-5321, x630
Treasurer	239-5321, x650
Visiting Nurse Agency	288-1623
Website	www.town.north-haven.ct.us
Welfare Info	239-5321, x500
Youth Services	239-5321, x500
Zoning/Land Use	239-5321, x440

CHURCHES

Hope Christian Church 211 Montowese Avenue	234-7328
Church of Christ 2141 Whitney Avenue	248-7431
Community Bible Church 36 Sackett Point Road	239-0400
North Haven Bible Church 155 Mill Road	239-1495
Faith United Methodist Church 81 Clintonville Road	239-2469
Montowese Baptist Church (American Baptist) 201 Quinnipiac Avenue	787-3725
Mount Carmel Christian Church 5100 Ridge Road	281-7320
North Haven Congregational Church 28 Church Street	239-5691
Our Lady of Mt. Carmel R.C. 3819 Whitney Ave., Hamden	248-0141
St. Barnabas R.C. Church 44 Washington Avenue	239-5378
St. Frances Cabrini R.C. Pond Hill Road	239-5700
St. John's Episcopal Church 3 Trumbull Place	239-0156
St. Therese R.C. Church 555 Middletown Avenue	239-1671
Zion Lutheran Church 235 Pond Hill Rd.	269-6847

SYNAGOGUES

Congregation Mishkan Israel (Reform) 785 Ridge Road	288-3877
Temple Beth Sholom (Conservative) 1809 Whitney Avenue, Hamden	288-7748

(For Orthodox - See listings in the
New Haven Phone Directory)

TOWN OFFICIALS, BOARDS & COMMISSIONS

BOARD OF SELECTMEN

Michael J. Freda – *First Selectman*
 Timothy M. Doheny
 Alan J. Sturtz

TOWN CLERK/TAX COLLECTOR

J. Stacey Yarbrough

TOWN TREASURER

Laurie-Jean Hannon

REGISTRAR OF VOTERS

Patricia Jackson-Marshall
 Laurie Brangi

BOARD OF ASSESSMENT APPEALS

Jane Andrews
 Michael E. Fletcher
 Norman J. Juniewicz, *Chairman*
 Ralph L. Ricciardelli

BOARD OF ETHICS

Michael Patten, *Chairman*
 Marne Usher
 William R. Brown
 Joseph Mackay
 Ryan Cleckner

ALTERNATES:

Pamela DeSimone
 Kerri Kennealy

CONSTABLES

Joseph A. Cappucci
 Marguerite P. Carboni
 Carole A. Criscuolo
 Frederick J. Kelly
 Mildred S. Stankiewicz

BOARD OF EDUCATION

Jennifer Ann Caldwell
 Alicia Clapp
 Randi M. Enrico-Petersen
 Carole Franceschet
 Matthew Kerzner
 Wesley J. O'Brien
 Anita B. Anderson, *Chairman*
 Brian P. Bogen
 Goldie Adele

BOARD OF FINANCE

Patricia A. Brown
 Michael T. Hallahan
 Richard Monico, *Chairman*
 James J. Lianos
 William J. Pieper

Dyann M. Vissicchio
 Michael J. Freda

FIRE COMMISSION

Peter J. Criscuolo, Jr.
 Daniel P. Fleming
 Salvatore Muzio
 Pasquale F. Nuzzolillo, *Chairman*
 Michael J. Zuccarelli, Jr.

JUDGE OF PROBATE

Michael Brandt

JUSTICES OF THE PEACE

Francis J. Kruglik
 William O'Hare
 Sal Bonito
 Angela Miller
 Eileen Borrelli
 Barbara Dutra
 Lynn Fredricksen
 Madelyn Guarnieri
 Joan Morgan
 Patricia Jackson-Marshall
 John A. Parese
 Pamela Parrella
 Richard Werner
 Kurt D. Anderson
 Anthony P. Jeanette
 Cheryl Maratea
 Gary A. Simpson
 Walter M. Spader, Jr.

PLANNING & ZONING COMMISSION

Curtis D. Andrews
 Vern E. Carlson, *Chairman*
 James J. Giulietti
 Ronald Penton
 Theresa Ranciato-Viele

ALTERNATES:

Edward M. Homa
 Mary Jane Mulligan
 E. Richard Wilson

POLICE COMMISSIONERS

Marc J. Calafiore
 Joseph F. D'Errico, Sr., *Chairman*
 Lawrence Lazaroff
 Bernard McLoughlin
 David J. Monz

ZONING BOARD OF APPEALS

Donald F. Clark
 Caren M. Genovese
 Robert F. Hannon, *Chairman*

Joel Rudicoff
 Joseph P. Villano

ALTERNATES:

Michelle L. Bonora
 William D. O'Hare
 Jacob M. Piekarski

COMMISSION ON AGING

Frank Contento, Sr.
 Alan F. Fontana
 Claudia Giulietti, *Chairman*
 Donna Levine
 Katherine F. Lofquist
 Rev. Dr. James P. Morgan
 Anthony Pacileo
 Rodger Salman
 Joseph P. Villano

BLIGHT PREVENTION APPEALS BOARD

Robin M. Clark
 Lynn Fredricksen
 Theresa Ranciato-Viele, *Chairman*
 Linda F. Currie-Zeffiro
 James H. Iovieno
 Alternates:
 Steven M. Miller

BUILDING BOARD OF APPEALS

Peter Criscuolo
 Norman Juniewicz
 Phillip Kinsella
 Karl C. Veith

ALTERNATES:

Peter Fuhrmann
 Virginia Kramer
 Carmen J. Pedalino

CEMETERY COMMISSION

Lynn Fredricksen, *Chairman*
 Dr. Rita Landino
 Michael J. Freda
 Rev. Scott Morrow
 Todd Ricci
 Pamela K. Trepanier
 Karl Veith

COMMUNITY SERVICES COMMISSION

Kristen Brandt
 Louis C. Criscuolo
 Marc Fasano
 Marilyn S. Karlin
 Donna L. Malley
 Christine Orris

Paul Kottage
 Ronald L. Bathrick, Jr.
 Michelle L. Spader

CONSERVATION COMMISSION

Dorie Baker
 Salvatore Bonito
 Hugh Davis, *Chairman*
 Mary S. Mahon
 Sandra Stetson
 Raymond Sola

ECONOMIC DEVELOPMENT COMMISSION

Todd DePino
 Christopher Duby
 Frank Maher
 Walter L. Mann
 Radha R. Prasad
 Deborah L. Moore
 Richard Lopresti
 Michael J. Freda
 Walter M. Spader, Jr.

HOUSING AUTHORITY

Ralph W. Cook, IV, *Chairman*
 Christopher Michael Ficocelli
 Anthony P. Solli
 Kevin Smith

INLAND WETLANDS COMMISSION

Stephen Darley
 Cheryl Anne Juniewicz
 Steven J. Nugent
 Mark R. Trojanowski, *Chairman*
 Peter Tenedine
 Matthew Jermin
 Pasquale A. Libero, Jr.

ALTERNATES:

Frank H. Bumsted
 Steven M. Miller
 Pamela Sletten

LIBRARY BOARD OF DIRECTORS

Michael E. Fletcher
 Peter McPhedran M.D.
 John Graef, Jr.
 Paul C. Collella
 Erin S. MacDonnell
 Kimberly Yates Carew
 Ruth Bryant

Mary Ann Hardy
 Jeanne Saldanha

PARKS AND RECREATION COMMISSION

Joseph A. Cappucci
 Alfred A. Centone
 Suzanne D. Lewis
 Frank A. Montagna
 Susan F. Puzyski
 Mary Lou Stamp, *Chairman*
 Michael Pomichter

WATER POLLUTION CONTROL AUTHORITY

Scott Abercrombie
 William J. Lane, Jr.
 Michael J. Freda
 Bernard Pellegrino
 Dayle H. Sheridan
 Richard A. Werner, *Chairman*
 Robert E. Johnson

STATE REPRESENTATIVE

David Yaccarino

STATE SENATOR

Leonard Fasano

LAND USE ADMINISTRATOR

Alan Fredricksen

SUPERINTENDENT OF SCHOOLS

Robert D. Cronin, Ph.D.,
 Superintendent

TOWN COUNSEL

William R. Ryan
 Ryan & Ryan, LLC

ALCOHOL EDUCATION DIRECTOR

Edward J. Swinkoski

ASSESSOR

Gary Johns

BUILDING OFFICIAL

Elio Floriano

CIVIL DEFENSE DIRECTOR

Vincent Landisio

COMMUNITY SERVICES/ RECREATION DIRECTOR

Edward J. Swinkoski

INFORMATION TECHNOLOGY MANAGER

William Bennett

ANIMAL CONTROL OFFICER

David Carney

TOWN ENGINEER

Jonathan Bodwell

DIRECTOR OF FINANCE/ADMINISTRATION

Edward J. Swinkoski

FIRE CHIEF/FIRE MARSHALL

Vincent Landisio

LIBRARY DIRECTOR

Lois Baldini

POLICE CHIEF

Tom McLoughlin

PUBLIC WORKS/ PARKS DIRECTOR

Lynn Sadosky

SENIOR CENTER DIRECTOR

Judith Amarone

DIRECTOR OF FIELD OPERATIONS

Victor Palma

QUINNIPIACK VALLEY HEALTH DISTRICT DIRECTOR

Leslie A. Balch, M.P.H.

QUINNIPIACK VALLEY HEALTH DISTRICT BOARD OF DIRECTORS & ADVISORS

William C. Kohlhepp
 Bessie A. Scott



